Provider Portal Claims Redesign



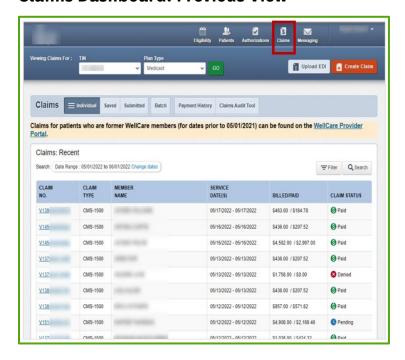




What has changed?

- Introducing new Claims Dashboard providing quick and easy access to the most relevant claims information.
- All-new Claims Status Tiles and Pages, with sort, filter, keyword search, row count, and pagination capabilities.
- Search button replaced with a hyperlink and renamed Advanced Search, offering two new search options.
- Portal users will be able to search for Claims by Claim number, up to 10 claims at once, from Claims Dashboard and Advanced Search.
- Expanded Claim Details page will display reference numbers associated to a claim (i.e., Reconsideration number, Appeal number, etc.).

Claims Dashboard: Previous View



Claims Dashboard: New View

Claims		
From To		
03/29/2022 🗖 04/28/2022 🗖	CHANGE DATES	
MIM/DD/YYYY MIM/DD/YYYY		
REJECTED	DENIED	PENDING
08	23	58
View All	View All	View All
Shows claims for the last 30 days, from today's date.		
Search for Claims		ADVANCED SEARC
Check Status by Claim Number	Search by Member In	fo
Enter Claim Number	Enter Last Name or Member ID	
CHECK		SEARCH
Enter up to 10, separated by commas		MM/DD/YYYY
Create Claims		
Start a CMS 1500 / Professional or	co Recurring Claim	
CMS UB-04 / Institutional Claim	co Upload EDI / Batch	DRAFT CLAIMS 12
		View All
		Last 30 days, from today's da
Manage Finances		
Explanation of Payment (EOP) View all recent payment transactions,	Reports & Tools	PAID CLAIMS
	co Claim Audit Tool	55
including downloadable EOPs, check		View All
numbers, dates and payment amounts.		Last 30 days, from today's o
numbers, dates and payment amounts.		
numbers, dates and payment amounts. view all EOPs	CMS-1500 Claim Form	CMS-UB-04 Claim Form

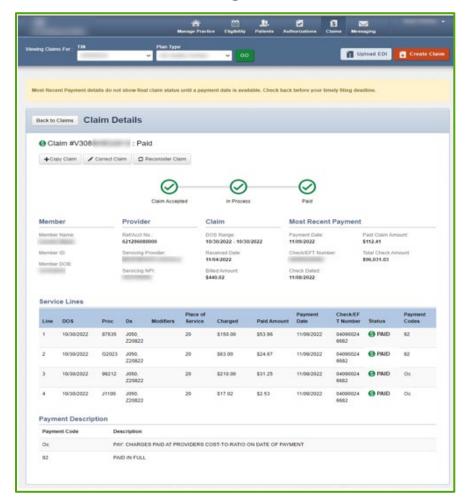
Provider Portal Claims Redesign







Claims Details Page: Previous View



Claims Details Page: New View

			_			v 00				
Most Rece	nt Payment detail	s do not sho	w final claim	status unti	l a payment d	ate is available.	heck back befor	e your timely filing	deadline.	
	im: V2									
5.0.					Submitted 581		Current State Pending V2586			
Member Date of B Member Medicaid Plan Type	Name Firth ID I ID		Medicald			Typ	pe and e vice Dates mit Date	Dates	UB-04 09/07/2022 - 09/14/2022	- 09/07/2022
Payment Paid Payment			\$402.00 \$51.05			Che	ck # / EFT ck Date al Check Amo	unt	\$0.00	
	n Info		V250							
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Claim Origin. Status Type Service E Submit D Provi Ref/Acc Billing Ni TIN Servi Line 1 2 ADJ: Add	al Claim Dates der unit ## der ce Lines Date of Service 09/07/2022 09/07/2022 putment ent Codes	60480 80307 Descri	Pending UB-04 09/08/20 09/15/20 09/15/20 Diag F1120 F1120 ption	Mod Mod	Place of Service LG22 LG22	\$96.00 \$306.00	\$0.00	N/A N/A age 10 +	hf 92	Ø Den