



## Provider Watch

### May 27, 2020

Welcome to the first edition of Iowa Total Care's **Provider Watch!**

**Provider Watch** is a monthly update to ensure that all network providers have the information and resources they need to serve our members.

Iowa Total Care Provider Relations Specialists are available to provide assistance. They are assigned specific regions and provider groups. Please [click here](#) for more information about our Provider Relations Specialists.

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Iowa Total Care's [Provider News](#) website page is updated frequently to include important provider information.

## Did you know?

### Incentive Program: Notification of Pregnancy (NOP) Submission

A Notification of Pregnancy (NOP) is an assessment that identifies pregnant members, collects risk information, and automatically enrolls members into the Start Smart for Baby program. It also aids in establishing a relationship between the member, provider, and health plan staff, which leads to better maternal and health outcomes.

In an effort to increase member NOP communication and reduce the recurrence of preterm births, Iowa Total Care launched a Pregnancy Provider Incentive Program January 1, 2020. Please review the incentive guidelines outlined below:

- Incentive is limited to Providers within the Iowa Total Care Network.
- Incentives are based on timely submission of Iowa Total Care's NOP Form:
  - Early Notification Period (0-12 weeks gestation): \$100 incentive

- Mid Notification Period (13-28 weeks gestation): \$50 incentive
- Late Notification Period (29+ weeks gestation): \$25 incentive

NOP forms are located on the Iowa Total Care Provider Portal and Iowa Total Care Provider Website. [Click here](#) to view.

**You may submit NOP forms through the Iowa Total Care Provider Portal ([provider.iowatotalcare.com](http://provider.iowatotalcare.com)) or by fax to 1-833-257-8323.**

Submitted forms must be accurate and complete. Please include member name, date of birth, member ID, full name of provider, gestation, initial OB visit date, Provider's Tax ID Number (TIN), and all pregnancy information (as able).

## Join our mailing list

Stay connected by signing up for email updates from Iowa Total Care.

[Sign Up](#)

## Contact Us

Provider Services Hours: Monday through Friday: 7:30 a.m. – 6:00 p.m.

Provider Services Phone Number: 1-833-404-1061

Find the Iowa Total Care Provider Relations Specialist in your area [here](#).