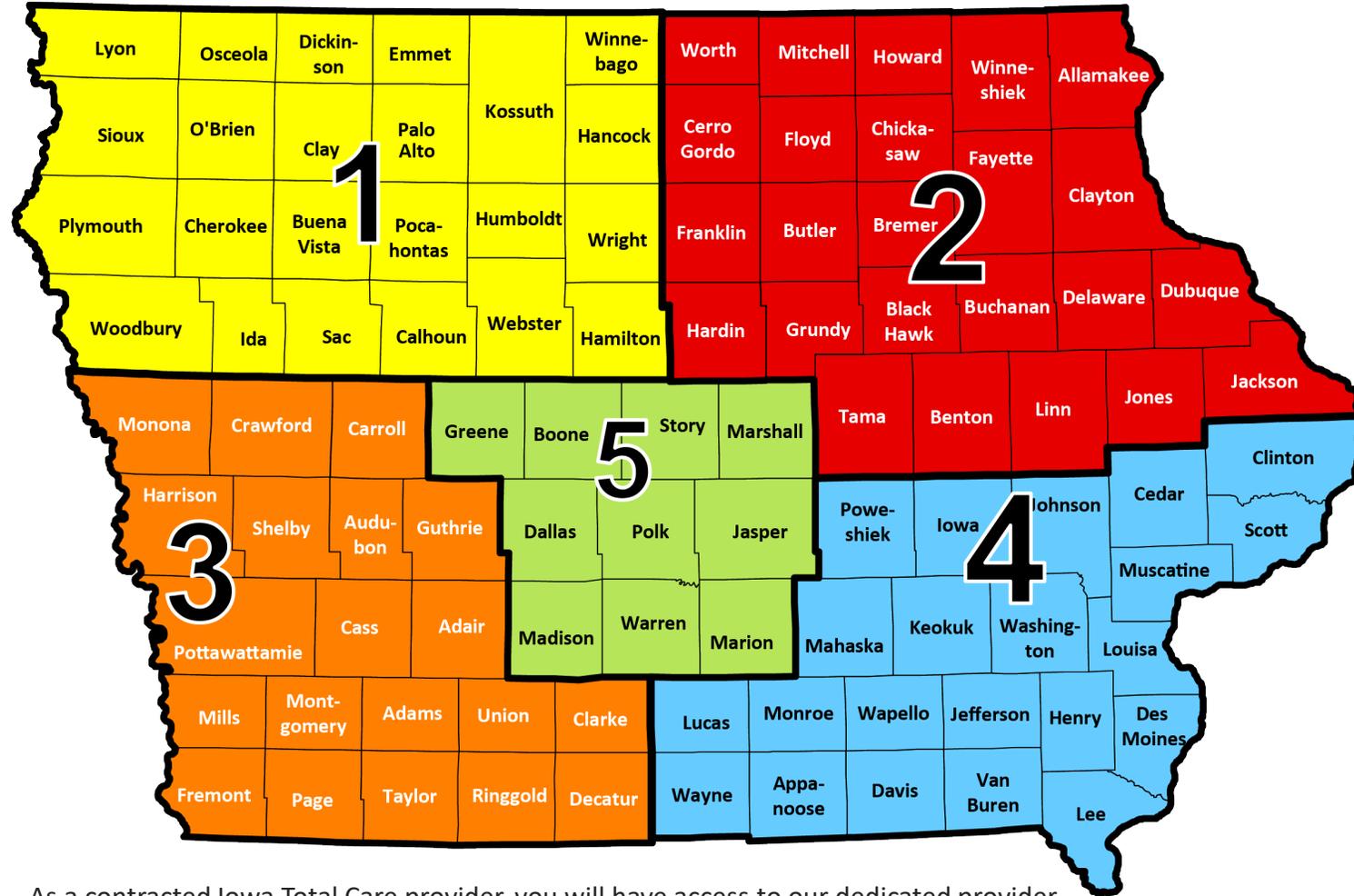


Provider Engagement Account Managers

This map may have been updated. To view the most current version, go to iowatotalcare.com/PRmap or scan the QR code.



| Region 1 | |
|---|--|
| Ben Badgley Benjamin.Badgley@IowaTotalCare.com 515-443-6687 | BH, Chiropractors, HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice *Includes South Dakota* |
| Julie Anderson Julie.Anderson@IowaTotalCare.com 515-322-8866 | Hospital, Ancillary, Physician, Avera, Sanford *Includes South Dakota* |
| Region 2 | |
| Daniela Essex Daniela.Essex@IowaTotalCare.com 515-783-8308 | BH, Chiropractors *Includes Wisconsin/Minnesota* |
| Dave Smith David.S.Smith2@IowaTotalCare.com 563-291-0874 | HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice *Includes Wisconsin/Minnesota* |
| Dezarae Blackford Dezarae.Blackford@IowaTotalCare.com 515-363-8949 | Hospital, Ancillary, Physician *Includes Wisconsin/Minnesota* |
| Region 3 | |
| Linda Farrell Linda.Farrell@IowaTotalCare.com 712-304-0571 | BH, Chiropractors, HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice *Includes Nebraska* |
| Karmin Erwine Karmin.Erwine@IowaTotalCare.com 515-493-6442 | Hospital, Ancillary, Physician *Includes Nebraska* |



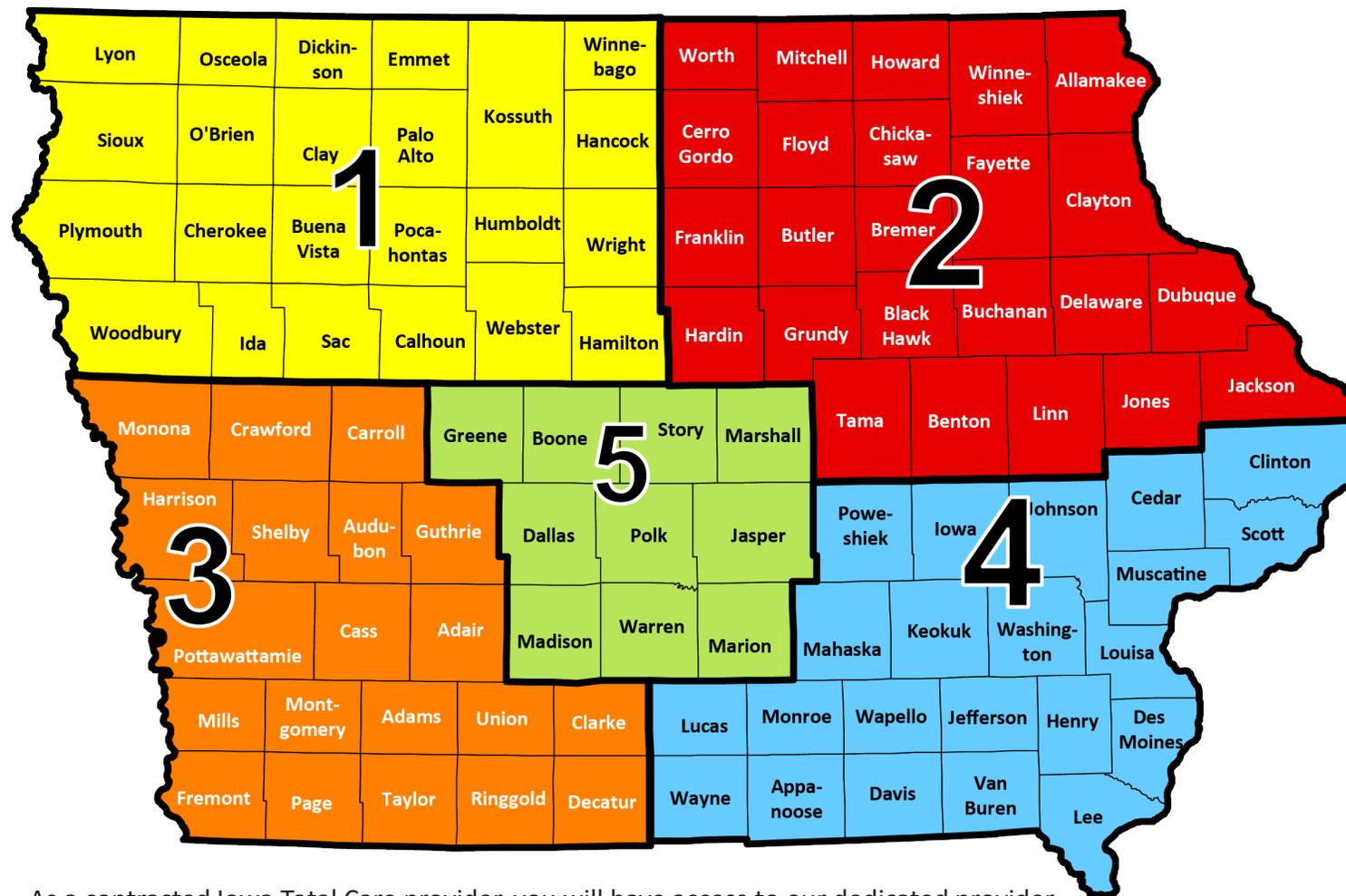
As a contracted Iowa Total Care provider, you will have access to our dedicated provider relations team to keep you informed and maintain support in person, by email or by phone. If you are **not** yet, we encourage you to become a contracted (PAR) provider. In the meantime, all non-PAR providers may call our Provider Services Call Center at 1-833-404-1061 for assistance.

Provider Engagement Account Managers

This map may have been updated. To view the most current version, go to iowatotalcare.com/PRmap or scan the QR code.



| Region 4 | |
|--|--|
| Ashley Johnson Ashley.L.Johnson@IowaTotalCare.com 515-229-2284 | BH, Chiropractors *Includes Illinois/Missouri* |
| Ashley Woods Ashley.M.Woods@IowaTotalCare.com 515-322-3885 | HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice *Includes Illinois/Missouri* |
| Megan Cavanagh Megan.Cavanagh@IowaTotalCare.com 563-929-1811 | Hospital, Ancillary, Physician *Includes Illinois/Missouri* |
| Region 5 | |
| Toni Nie Antoinette.Nie@IowaTotalCare.com 515-322-1705 | BH, Chiropractors |
| Eric Esser Eric.Esser2@IowaTotalCare.com 515-509-1030 | HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice |
| Max Pyle Maxwell.Pyle@IowaTotalCare.com 515-363-8844 | Hospital, Ancillary, Physician |



As a contracted Iowa Total Care provider, you will have access to our dedicated provider relations team to keep you informed and maintain support in person, by email or by phone. If you are **not** yet, we encourage you to become a contracted (PAR) provider. In the meantime, all non-PAR providers may call our Provider Services Call Center at 1-833-404-1061 for assistance.

Provider Engagement Account Managers

This map may have been updated. To view the most current version, go to iowatotalcare.com/PRmap or scan the QR code.



STATEWIDE

| | |
|--|--|
| Sheri Siemen 319-252-8313 Sheri.A.Siemen@IowaTotalCare.com | Federally Qualified Health Centers Tribal Providers University of Iowa |
|--|--|

| | |
|---|--|
| Toni Mieras Toni.A.Mieras@IowaTotalCare.com 319-290-8058 | MercyOne CHI (Alegent-All) Genesis Health System |
|---|--|

| | |
|--|--|
| Heath Hill 515-493-9118 Heath.L.Hill@IowaTotalCare.com | UnityPoint Health Great River Health System Mayo |
|--|--|

LEADERSHIP

Kelly Acevedo
 Manager, Provider Relations
Kelly.Acevedo@IowaTotalCare.com

Toni Wetrich
 Manager, Provider Relations
Toni.Wetrich@IowaTotalCare.com

OUT OF STATE

| | |
|--|--|
| ProviderRelations@IowaTotalCare.com | Out-of-State Providers *Does not include: <ul style="list-style-type: none"> • Nebraska • South Dakota • Wisconsin • Minnesota • Illinois • Missouri* |
|--|--|

As a contracted Iowa Total Care provider, you will have access to our dedicated provider relations team to keep you informed and maintain support in person, by email or by phone. If you are **not** yet, we encourage you to become a contracted (PAR) provider. In the meantime, all non-PAR providers may call our Provider Services Call Center at 1-833-404-1061 for assistance.

Become a contracted provider:

<https://www.iowatotalcare.com/providers/become-a-provider.html>

Provider Services Phone Number: 1-833-404-1061

Provider Services Hours: Monday - Friday, 7:30 a.m.— 6 p.m. Central Time

