

# Provider Engagement Account Managers

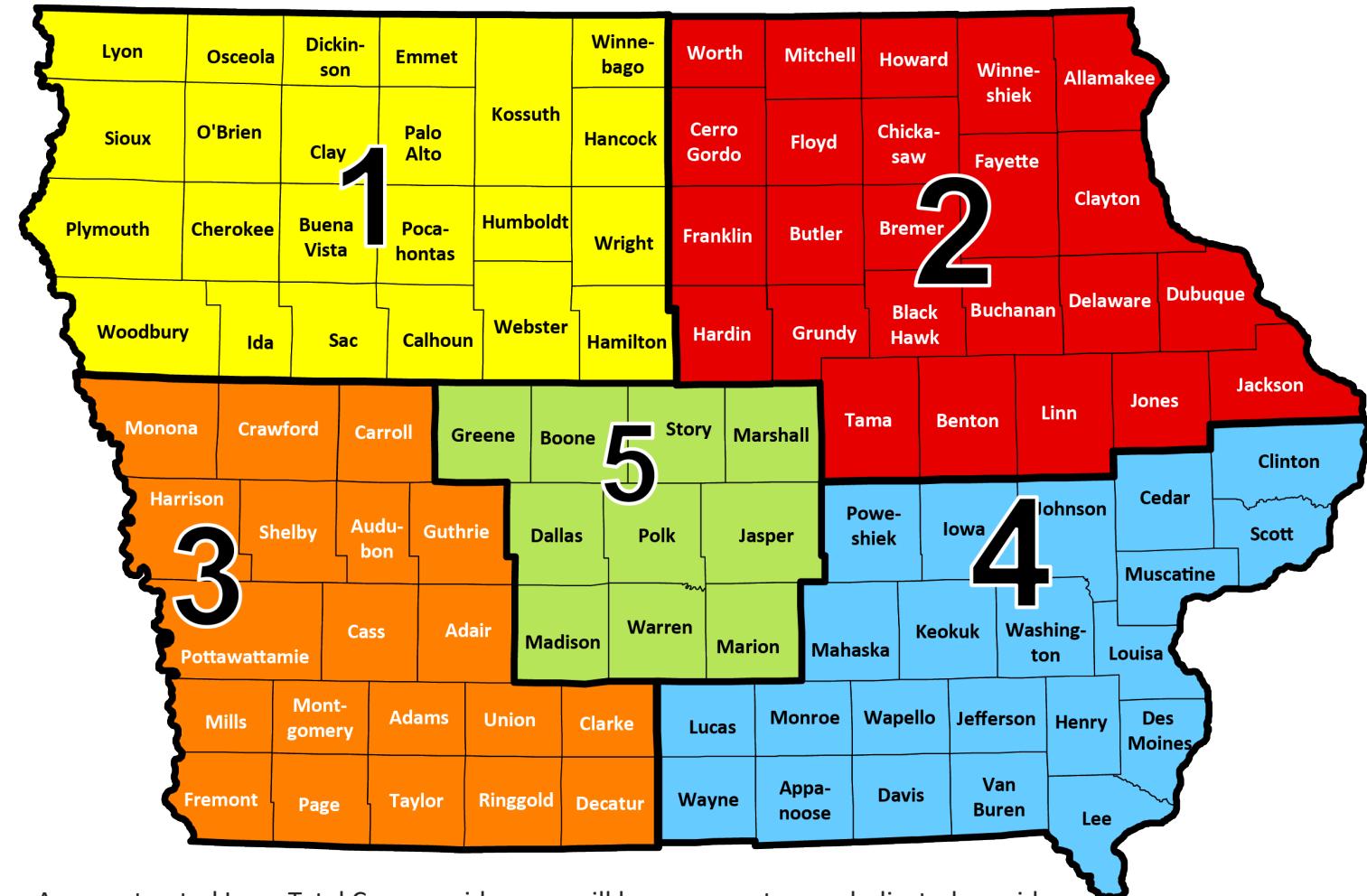
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Region 1	
Ben Badgley <a href="mailto:Benjamin.Badgley@iowatotalcare.com">Benjamin.Badgley@iowatotalcare.com</a> 515-443-6687	BH, Chiropractors, HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice <b>*Includes South Dakota*</b>
Julie Anderson <a href="mailto:Julie.Anderson@iowatotalcare.com">Julie.Anderson@iowatotalcare.com</a> 515-322-8866	Hospital, Ancillary, Physician, Avera, Sanford <b>*Includes South Dakota*</b>

Region 2	
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Dave Smith <a href="mailto:David.S.Smith2@iowatotalcare.com">David.S.Smith2@iowatotalcare.com</a> 563-291-0874	HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice <b>*Includes Wisconsin/ Minnesota*</b>
Ashley Wemark <a href="mailto:Ashley.Wemark@iowatotalcare.com">Ashley.Wemark@iowatotalcare.com</a> 563-587-9354	Hospital, Ancillary, Physician <b>*Includes Wisconsin/ Minnesota*</b>

Region 3	
Linda Farrell <a href="mailto:Linda.Farrell@iowatotalcare.com">Linda.Farrell@iowatotalcare.com</a> 712-304-0571	BH, Chiropractors, HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice <b>*Includes Nebraska*</b>
Karmin Erwine <a href="mailto:Karmin.Erwine@iowatotalcare.com">Karmin.Erwine@iowatotalcare.com</a> 515-493-6442	Hospital, Ancillary, Physician <b>*Includes Nebraska*</b>



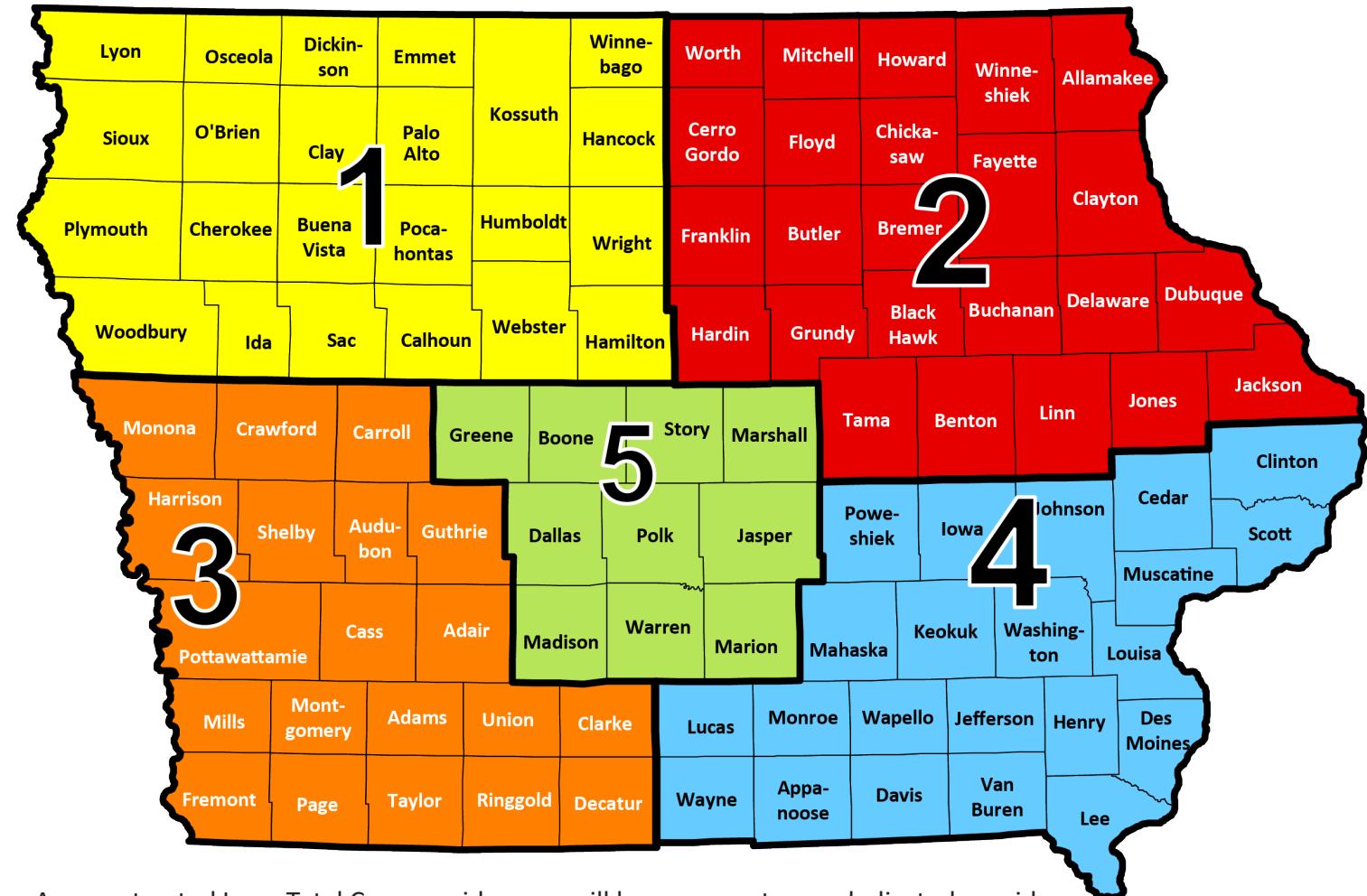
As a contracted Iowa Total Care provider, you will have access to our dedicated provider relations team to keep you informed and maintain support in person, by email or by phone. If you are **not** yet, we encourage you to become a contracted (PAR) provider. In the meantime, all non-PAR providers may call our Provider Services Call Center at 1-833-404-1061 for assistance.

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Region 4	
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Ashley Woods <a href="mailto:Ashley.M.Woods@iowatotalcare.com">Ashley.M.Woods@iowatotalcare.com</a> 515-322-3885	HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice <b>*Includes Illinois/ Missouri*</b>
Megan Cavanagh <a href="mailto:Megan.Cavanagh@iowatotalcare.com">Megan.Cavanagh@iowatotalcare.com</a> 563-929-1811	Hospital, Ancillary, Physician <b>*Includes Illinois/ Missouri*</b>
Region 5	
Toni Nie <a href="mailto:Antoinette.Nie@iowatotalcare.com">Antoinette.Nie@iowatotalcare.com</a> 515-322-1705	BH, Chiropractors
Eric Esser <a href="mailto:Eric.Esser2@iowatotalcare.com">Eric.Esser2@iowatotalcare.com</a> 515-509-1030	HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice
Iowa Total Care Provider Engagement <a href="mailto:Providerrelations@iowatotalcare.com">Providerrelations@iowatotalcare.com</a>	Hospital, Ancillary, Physician



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STATEWIDE		LEADERSHIP
Sheri Siemen 319-252-8313 <a href="mailto:Sheri.A.Siemen@iowatotalcare.com">Sheri.A.Siemen@iowatotalcare.com</a>	Federally Qualified Health Centers Tribal Providers University of Iowa	Rick Hannah Senior Director of Provider Relations <a href="mailto:richard.w.hannah@iowatotalcare.com">richard.w.hannah@iowatotalcare.com</a>
Toni Mieras <a href="mailto:Toni.A.Mieras@iowatotalcare.com">Toni.A.Mieras@iowatotalcare.com</a> 319-290-8058	MercyOne CHI (Alegent-All) Genesis Health System	Kelly Acevedo Manager, Provider Relations <a href="mailto:Kelly.Acevedo@iowatotalcare.com">Kelly.Acevedo@iowatotalcare.com</a>
Heath Hill 515-493-9118 <a href="mailto:Heath.L.Hill@iowatotalcare.com">Heath.L.Hill@iowatotalcare.com</a>	UnityPoint Health Great River Health System Mayo	Toni Wetrich Manager, Provider Relations <a href="mailto:Toni.Wetrich@iowatotalcare.com">Toni.Wetrich@iowatotalcare.com</a>

OUT OF STATE	
<a href="mailto:ProviderRelations@iowatotalcare.com">ProviderRelations@iowatotalcare.com</a>	<p>Out-of-State Providers <b>*Does not include:</b></p> <ul style="list-style-type: none"><li>• Nebraska</li><li>• South Dakota</li><li>• Wisconsin</li><li>• Minnesota</li><li>• Illinois</li><li>• Missouri*</li></ul>

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## Become a contracted provider:

<https://www.iowatotalcare.com/providers/become-a-provider.html>

Provider Services Phone Number: 1-833-404-1061

Provider Services Hours: Monday - Friday, 7:30 a.m.— 6 p.m. Central Time