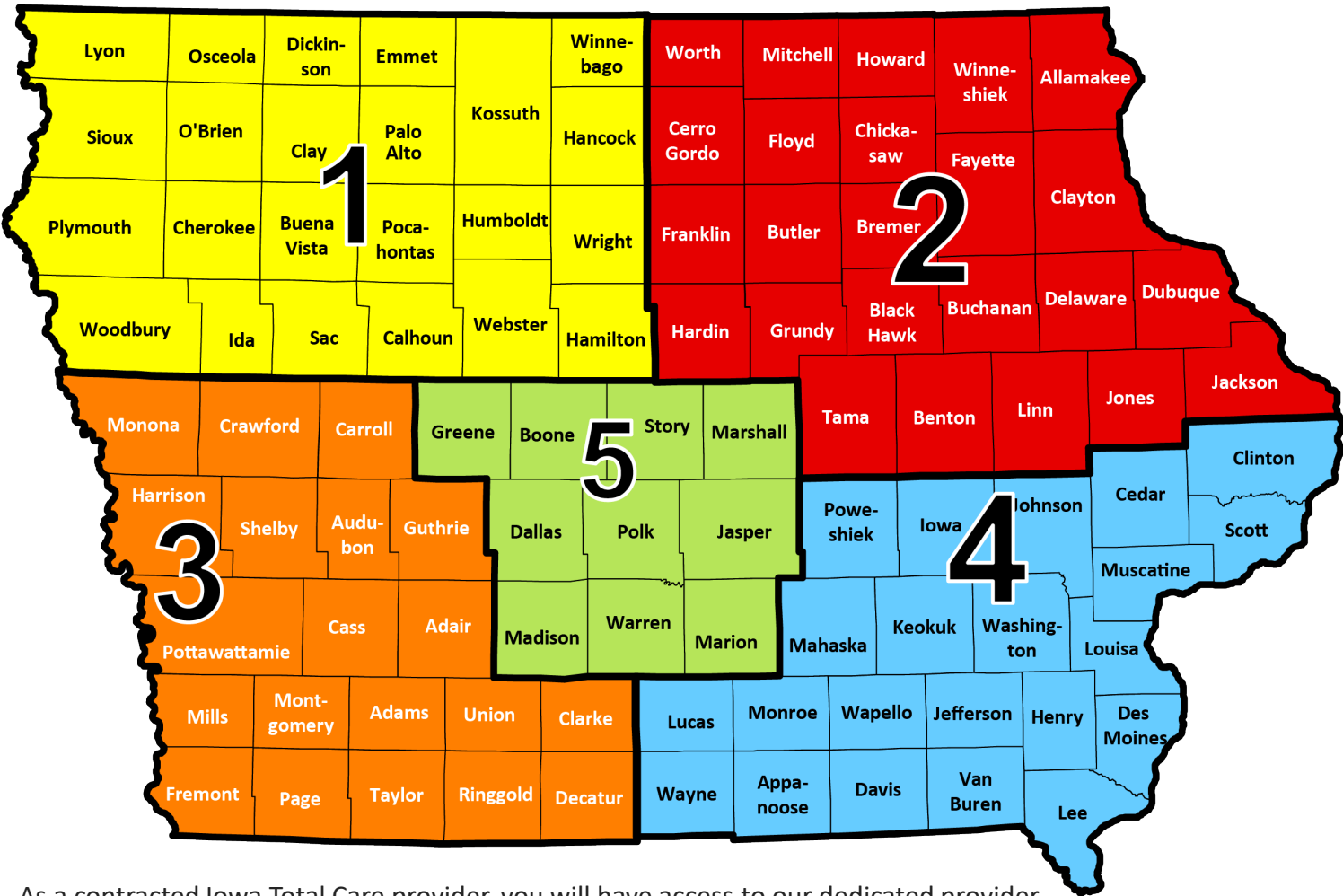


Provider Engagement Account Managers

This map may have been updated. To view the most current version, go to iowatotalcare.com/PRmap or scan the QR code.



Region 1	
Ben Badgley Benjamin.Badgley@iowatotalcare.com 515-443-6687	BH, Chiropractors, HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice *Includes South Dakota*
Julie Anderson Julie.Anderson@iowatotalcare.com 515-322-8866	Hospital, Ancillary, Physician, Avera, Sanford *Includes South Dakota*
Region 2	
Daniela Essex Daniela.Essex@iowatotalcare.com 515-783-8308	BH, Chiropractors *Includes Wisconsin/ Minnesota*
Dave Smith David.S.Smith2@iowatotalcare.com 563-291-0874	HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice *Includes Wisconsin/ Minnesota*
Ashley Wemark ITC Provider Relations Providerrelations@IowaTotalCare.com	Hospital, Ancillary, Physician *Includes Wisconsin/ Minnesota*
Region 3	
Linda Farrell Linda.Farrell@iowatotalcare.com 712-304-0571	BH, Chiropractors, HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice *Includes Nebraska*
Karmin Erwine Karmin.Erwine@iowatotalcare.com 515-493-6442	Hospital, Ancillary, Physician *Includes Nebraska*



As a contracted Iowa Total Care provider, you will have access to our dedicated provider relations team to keep you informed and maintain support in person, by email or by phone. If you are **not** yet, we encourage you to become a contracted (PAR) provider. In the meantime, all non-PAR providers may call our Provider Services Call Center at 1-833-404-1061 for assistance.

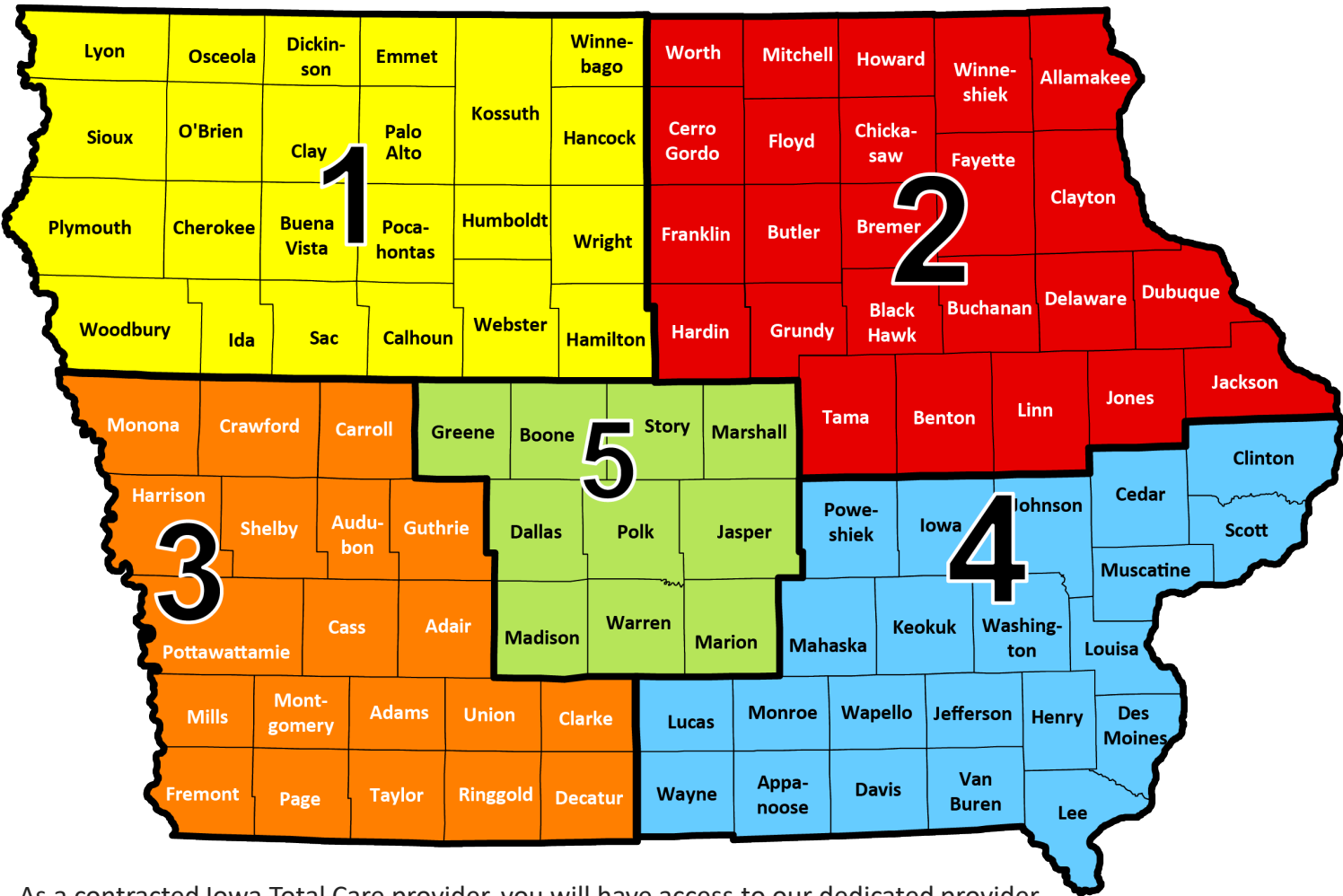
Provider Engagement Account Managers

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Region 4	
Ashley Johnson Ashley.L.Johnson@iowatotalcare.com 515-229-2284	BH, Chiropractors *Includes Illinois/ Missouri*
Ashley Woods Ashley.M.Woods@iowatotalcare.com 515-322-3885	HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice *Includes Illinois/ Missouri*
Megan Cavanagh Megan.Cavanagh@iowatotalcare.com 563-929-1811	Hospital, Ancillary, Physician *Includes Illinois/ Missouri*

Region 5	
Toni Nie Antoinette.Nie@iowatotalcare.com 515-322-1705	BH, Chiropractors
Eric Esser Eric.Esser2@iowatotalcare.com 515-509-1030	HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice
Rhonda Jones Rhonda.Jones@iowatotalcare.com 515-314-1295	Hospital, Ancillary, Physician



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Provider Engagement Account Managers

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STATEWIDE	
Sheri Siemen 319-252-8313 Sheri.A.Siemen@iowatotalcare.com	Federally Qualified Health Centers Tribal Providers University of Iowa
Toni Mieras Toni.A.Mieras@iowatotalcare.com 319-290-8058	MercyOne CHI (Alegent-All) Genesis Health System
Heath Hill 515-493-9118 Heath.L.Hill@iowatotalcare.com	UnityPoint Health Great River Health System Mayo

LEADERSHIP
Rick Hannah Senior Director of Provider Relations richard.w.hannah@iowatotalcare.com
Kelly Acevedo Manager, Provider Relations Kelly.Acevedo@iowatotalcare.com
Toni Wetrich Manager, Provider Relations Toni.Wetrich@iowatotalcare.com

OUT OF STATE	
ProviderRelations@iowatotalcare.com	Out-of-State Providers *Does not include: <ul style="list-style-type: none">• Nebraska• South Dakota• Wisconsin• Minnesota• Illinois• Missouri*

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Become a contracted provider:
<https://www.iowatotalcare.com/providers/become-a-provider.html>

Provider Services Phone Number: 1-833-404-1061
Provider Services Hours: Monday - Friday, 7:30 a.m.— 6 p.m. Central Time