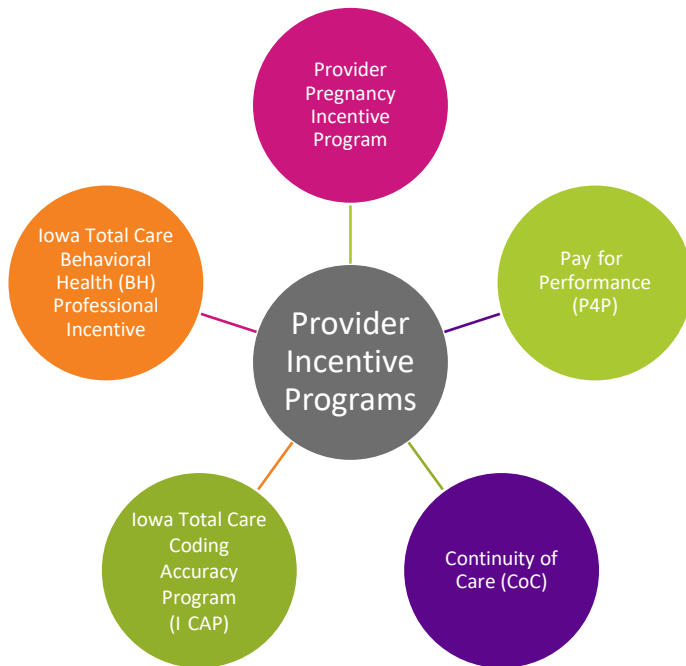





Provider Incentive Programs


Iowa Total Care provides multiple incentive programs for providers throughout the year. Listed below are the programs currently in effect for 2023




 **Provider Pregnancy Incentive Program** is an incentive program that offers an incentive for timely submission of the Notification of Pregnancy form, which is used to identify high-risk pregnancies, reduce the number of preterm births and increase the number of healthier babies born. This automatically enrolls the member into the Start Smart for Your Baby® program. Both members and providers receive an incentive for this program.

 **Iowa Total Care Quality Pay-for-Performance (P4P) Program** enhances quality of care by focusing on preventative and screening services and promotes engagement with the member. Providers are incentivized by closing certain care gaps chosen by the health plan. Members also receive incentives through the My Health Pays® program. Payout is based on meeting designated target for selected measures.

 **Continuity of Care (CoC)** is a prospective program designed to support our outreach to members for annual visits and condition management. By increasing PCP visibility into members' existing medical conditions, we can better identify members who are eligible for case management programs.

 **Iowa Total Care Coding Accuracy Program (I-CAP)** is a retrospective interval program that rewards providers for assessing medical records and resubmitting claims with suspected and/or predicted chronic conditions. Receiving a Coding Accuracy Report with a Risk Gap Condition means a claim has been provided with a suspected or coded chronic condition that has not been identified. For example, "psychiatric, medium low" could mean a patient has a manic disorder (296.00) or major depressive disorder (296.3) that had not been coded during the previous measurement year.

- Iowa Total Care CQC staff are all certified risk adjustment coders and are additional sources of information on the importance of capturing **chronic** conditions.

 **Iowa Total Care Behavioral Health (BH) Professional Incentive Program** is designed to support high quality of care by focusing on follow-up care, preventative care and screening services, while promoting engagement and care coordination with our members. BH professionals are incentivized by timely and thorough completion of quality care metrics for attributed members. Qualified BH professionals must submit a claim/encounter containing the requisite diagnosis and/or procedure codes to receive the incentivization for eligible members.

Provider Incentive Programs

Program	What Are Providers Asked to Do?
Provider Pregnancy Incentive Program	<p>During initial pregnancy visit with an Iowa Total Care member, complete the Iowa Total Care NOP form on Provider Portal or paper copy available on the Iowa Total Care website at iowatotalcare.com/providers/resources/forms-resources.html.</p> <p>Once the Notification of Pregnancy Form is completed fully, submit to:</p> <ul style="list-style-type: none"> • Iowa Total Care Provider Portal: provider.iowatotalcare.com • Fax: 1-833-257-8323 <p>Submitted forms must be accurate and complete. Iowa Total Care will closely monitor the number of completed Notification of Pregnancy forms submitted to calculate payment. Incentives will be paid retrospectively on a quarterly basis.</p>
Pay for Performance (P4P)	<p>The P4P program is “upside only” and involves no risk to you. Further, a contract document is not required to participate in this program. Incentives are paid based on member primary care assignment. In other words, a closed care gap results in an incentive to the tax identification number(s) for the Primary Care Provider (PCP) on record for that member. In the Provider Portal at provider.iowatotalcare.com, you can access your scorecard, gap list, upload member medical records to close gaps in care and meet targeted measures. Targeted measures are:</p> <ul style="list-style-type: none"> • Breast Cancer Screening • Controlling High Blood Pressure • Cervical Cancer Screen • Chlamydia Screening in Women • Colorectal Cancer Screen • Hemoglobin A1c Control for Patient with Diabetes <8 • Immunization for Adolescents-HPV • WCC – BMI %
Continuity of Care (CoC)	<p>Schedule and conduct a comprehensive exam with the patient using the Appointment Agenda as a guide, assessing the validity of each condition on the Appointment Agenda. Then submit a completed appointment agenda via Provider Portal at provider.iowatotalcare.com, fax to 1-813-464-8879 or securely email to agenda@centene.com no later than January 31st, 2024. Then submit the claim/encounter demonstrating a provider’s office visit/exam was completed in the correct timeframe, with all relevant diagnosis codes and/or CPT/CPTII codes.</p>
Iowa Total Care Coding Accuracy Program (I-CAP)	<p>Review the Quality Coding Accuracy report, which contains a list of members and their suspected or predicted chronic condition(s) based on claims history. If any suspected chronic condition(s) identified on the report are present in the medical record, the provider must resubmit a medical claim with the additional chronic condition(s) ICD-10-CM code. Then, the provider resubmits the original claim with the additional diagnosis added via Provider Portal or Clearinghouse. Next, the Provider will complete the Quality Accuracy Program Attestation indicating which claims were resubmitted or suspected chronic condition was not identified. Lastly, send the completed attestation form via email to quality@iowatotalcare.com or faxed to 1-833-338-0240, Attention: I-CAP, no later than June 15th, 2023.</p>
Iowa Total Care Behavioral Health Professional Incentive	<p>This program is “upside only”, involves no risk to you and qualifies you to earn incentives in addition to what you are paid through your Participating Professional Agreement. This program is limited to Behavioral Health (BH) Professionals within the Iowa Total Care network. Incentives are based on timely, thorough completion of quality care metrics for members already under your care, referred to as attributed members. BH Professionals ensure services are completed timely and within the specification of each individual measure. Incentive payments for compliant BH measures will be made to qualifying BH professionals whose attributed members have a completed service and are meeting all the measures and technical specifications based on submitted claims. Targeted measures are:</p> <ul style="list-style-type: none"> • Adherence to Antipsychotic Medications for Individuals with Schizophrenia • Antidepressant Medication Management – Effective Continuation Phase Treatment • Metabolic Monitoring for Children and Adolescents on Antipsychotics – Blood Glucose and Cholesterol Testing • Follow-Up After Hospitalization for Mental Illness: 7-Day Adult • Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics • Follow-Up After Hospitalization for Mental Illness – 7 Day Child