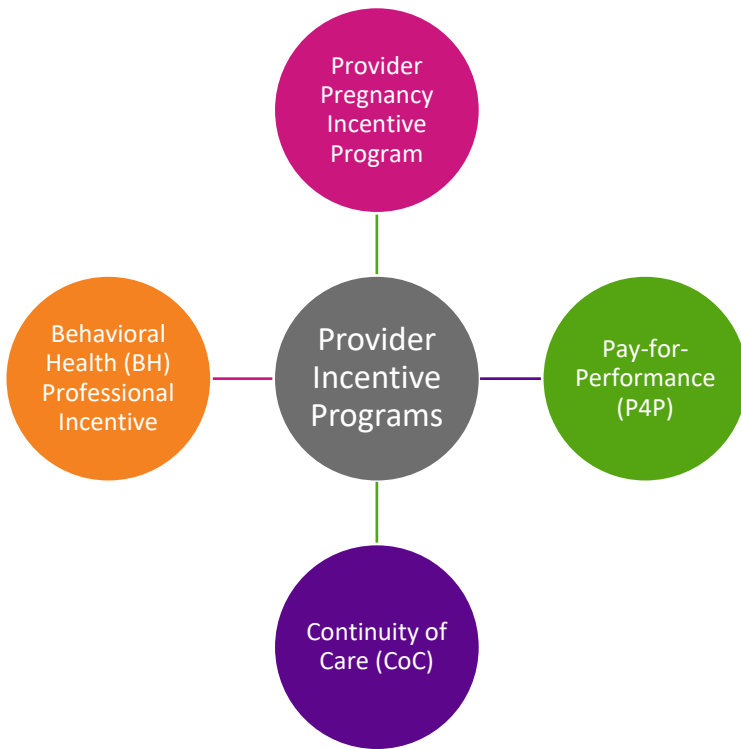





# Provider Incentive Programs


**Iowa Total Care provides multiple incentive programs for providers throughout the year. Listed below are the programs currently in effect for 2023.**



 **Provider Pregnancy Incentive Program** is an incentive program that offers an incentive for timely submission of the Notification of Pregnancy form, which is used to identify high-risk pregnancies, reduce the number of preterm births, and increase the number of healthier babies born. This automatically enrolls the member into the Start Smart for Your Baby<sup>®</sup> program. Both members and providers receive an incentive for this program.

 **Iowa Total Care Quality Pay-for-Performance (P4P) Program** enhances quality of care by focusing on preventative and screening services and promotes engagement with the member. Providers are incentivized by closing certain care gaps chosen by the health plan. Members also receive incentives through the My Health Pays<sup>®</sup> program. Payout is based on meeting designated target for selected measures.

 **Continuity of Care (CoC)** is a prospective program designed to support our outreach to members for annual visits and condition management. By increasing PCP visibility into members' existing medical conditions, we can better identify members who are eligible for case management programs.

 **Iowa Total Care Behavioral Health (BH) Professional Incentive Program** is designed to support high quality of care by focusing on follow-up care, preventative care, and screening services, while promoting engagement and care coordination with our members. BH professionals are incentivized by timely and thorough completion of quality care metrics for attributed members. Qualified BH professionals must submit a claim/encounter containing the requisite diagnosis and/or procedure codes to receive the incentivization for eligible members.

# Provider Incentive Programs

Program	What Are Providers Asked to Do?
<b>Provider Pregnancy Incentive Program</b>	<p>During initial pregnancy visit with an Iowa Total Care member, complete the Iowa Total Care NOP form on the Provider Portal or paper copy available on the Iowa Total Care website:  <a href="http://iowatotalcare.com/providers/resources/forms-resources.html">iowatotalcare.com/providers/resources/forms-resources.html</a>.</p> <p>Once the Notification of Pregnancy Form is completed fully, submit to:</p> <ul style="list-style-type: none"> <li>• Iowa Total Care Provider Portal: <a href="http://provider.iowatotalcare.com">provider.iowatotalcare.com</a></li> <li>• Fax: 1-833-257-8323</li> </ul> <p>Submitted forms must be accurate and complete. Iowa Total Care will closely monitor the number of completed Notification of Pregnancy forms submitted to calculate payment. Incentives will be paid retrospectively on a quarterly basis.</p>
<b>Pay for Performance (P4P)</b>	<p>The P4P program is “upside only” and involves no risk to you. We reevaluate the program annually. Further, a contract document is not required to participate in this program. Incentives are paid based on member primary care assignment. In other words, a closed care gap results in an incentive to the tax identification number(s) for the Primary Care Provider (PCP) on record for that member. In the Provider Portal at <a href="http://provider.iowatotalcare.com">provider.iowatotalcare.com</a>, you can access your scorecard and gap list.</p> <p>Targeted measures are:</p> <ul style="list-style-type: none"> <li>• Breast Cancer Screening</li> <li>• Controlling High Blood Pressure</li> <li>• Cervical Cancer Screening</li> <li>• Chlamydia Screening in Women</li> <li>• Colorectal Cancer Screening</li> <li>• Hemoglobin A1c Control for Patient with Diabetes &lt;8</li> <li>• Immunization for Adolescents – HPV</li> <li>• WCC – BMI %</li> </ul>
<b>Continuity of Care (CoC)</b>	<p>Schedule and conduct a comprehensive exam with the patient using the Appointment Agenda as a guide, assessing the validity of each condition on the Appointment Agenda. Then submit a completed appointment agenda via Provider Portal at <a href="http://provider.iowatotalcare.com">provider.iowatotalcare.com</a>, fax to 1-813-464-8879 or securely email to <a href="mailto:agenda@centene.com">agenda@centene.com</a> no later than <b>January 31, 2024</b>. Then submit the claim/encounter demonstrating a provider’s office visit/exam was completed in the correct timeframe, with all relevant diagnosis codes and/or CPT/CPT®II codes.</p>
<b>Iowa Total Care Behavioral Health Professional Incentive</b>	<p>This program is “upside only”, involves no risk to you and qualifies you to earn incentives in addition to what you are paid through your Participating Professional Agreement. This program is limited to Behavioral Health (BH) Professionals within the Iowa Total Care network. Incentives are based on timely, thorough completion of quality care metrics for members already under your care, referred to as attributed members. BH Professionals ensure services are completed timely and within the specification of each individual measure. Incentive payments for compliant BH measures will be made to qualifying BH professionals whose attributed members have a completed service and are meeting all the measures and technical specifications based on submitted claims. Targeted measures are:</p> <ul style="list-style-type: none"> <li>• Adherence to Antipsychotic Medications for Individuals with Schizophrenia.</li> <li>• Antidepressant Medication Management – Effective Continuation Phase Treatment.</li> <li>• Metabolic Monitoring for Children and Adolescents on Antipsychotics – Blood Glucose and Cholesterol Testing.</li> <li>• Follow-Up After Hospitalization for Mental Illness: 7-Day Adult.</li> <li>• Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics.</li> <li>• Follow-Up After Hospitalization for Mental Illness: 7-Day Child.</li> </ul>