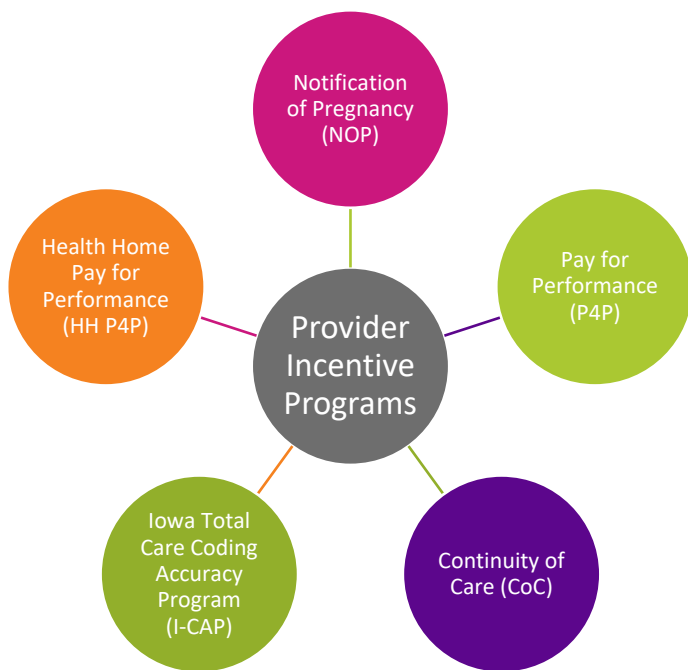



# Iowa Total Care


## Provider Incentive Programs





Iowa Total Care provides multiple incentive programs for providers throughout the year. Listed below are the programs currently in effect for 2021.




 **Notification of Pregnancy (NOP)** Provider Incentive Program offers an incentive for timely submission of the NOP form, which is used to identify high risk pregnancies, reduce the number of preterm births and increase the number of healthier babies born. This automatically enrolls the member into the Start Smart for Baby program. Both members and providers receive an incentive for this program.

 **Iowa Total Care Quality Pay for Performance (P4P)** Program enhances quality of care by focusing on preventative and screening services and promotes engagement with the member. Providers are incentivized by closing certain care gaps chosen by the health plan. Members also receive incentives through the My Health Pays® program. Payout is based on meeting designated target for selected measures.

 **Continuity of Care (CoC)** Program is formally known as P4Q – it is a prospective program designed to support our outreach to members for annual visits and condition management. By increasing PCP visibility into members’ existing medical conditions, we can better identify members who are eligible for case management programs.

 **Iowa Total Care Coding Accuracy Program (I-CAP)** is a retrospective interval program that rewards providers for assessing medical records and resubmitting claims with suspected and/or predicted chronic conditions. Receiving a Coding Accuracy Report with a Risk Gap Condition means a claim has been provided with a suspected or coded chronic condition that has not been identified. For example, “psychiatric, medium low” could mean a patient has a manic disorder (296.00) or major depressive disorder (296.3) that had not been coded during the previous measurement year.

- The Iowa Total Care CQC staff are all certified risk adjustment coders and are an additional source of information on the importance of capturing **chronic** conditions.

 **Health Home Pay for Performance (HH P4P)** Program is designed to enhance quality of care through a focus on preventative and screening services while promoting engagement with our members. Based on program performance, as a health home participating provider, you are eligible to earn compensation in addition to what you are paid through your Participating Provider Agreement. To participate in this P4P Program, HH must sign a participating contract.

## Provider Incentive Programs

Program Name	What are Providers Asked to do?
Notification of Pregnancy (NOP)	<p>During initial pregnancy visit with an Iowa Total Care member, complete the Iowa Total Care NOP form on the Provider Portal or paper copy available on Iowa Total Care’s website at <a href="#">NOP Form</a>.</p> <p>Once the Notification of Pregnancy (NOP) form is completed fully, submit to:</p> <ul style="list-style-type: none"> <li>Iowa Total Care Provider Portal (<a href="http://Provider.IowaTotalCare.com">Provider.IowaTotalCare.com</a>)</li> <li>Fax: 833-257-8323</li> </ul> <p>Submitted forms must be accurate and complete. Iowa Total Care will closely monitor the number of completed NOP forms submitted to calculate payment. Incentives will be paid retrospectively on a quarterly basis.</p>
Pay for Performance (P4P)	<p>The P4P program is “upside only” and involves no risk to you. Further, a contract document is not required to participate in this program. Incentives are paid based on member primary care assignment. In other words, a closed care gap results in an incentive to the tax identification number(s) for the Primary Care Provider (PCP) on record for that member. In the Provider Portal at <a href="http://Provider.IowaTotalCare.com">Provider.IowaTotalCare.com</a>, you can access your scorecard, gap list, upload member medical records to close gaps in care and meet targeted measures.</p> <p>Targeted Measures are:</p> <ul style="list-style-type: none"> <li>Breast Cancer Screening</li> <li>Controlling High Blood Pressure</li> <li>Cervical Cancer Screening</li> <li>Comprehensive Diabetic Care – Hemoglobin A1c &lt;8</li> <li>Comprehensive Diabetic Care – Controlling Blood Pressure</li> <li>Chlamydia Screening in Women – Total</li> <li>Child Immunization Status: Combo 10</li> <li>Follow-Up After Emergency Department Visit for Mental Health Illness – 7-Day</li> <li>Follow-Up After Emergency Department Visit for Mental Health Illness – 30-Day</li> <li>Adolescent Immunization Status – Combo 2</li> <li>Prenatal Postpartum Care – Prenatal</li> <li>Prenatal Postpartum Care – Postpartum</li> </ul>
Continuity of Care (CoC)	<p>Schedule and conduct a comprehensive exam with the patient using the Appointment Agenda as a guide, assessing the validity of each condition on the Appointment Agenda. Then submit a completed appointment agenda via Provider Portal at <a href="http://Provider.IowaTotalCare.com">Provider.IowaTotalCare.com</a>, fax to 813-464-8879 or securely email to <a href="mailto:Agenda@centene.com">Agenda@centene.com</a> no later than <b>January 31, 2022</b>. Then, submit the claim/encounter demonstrating a provider’s office visit/exam was completed in the correct timeframe with all relevant diagnosis codes and/or CPT/CPTII codes.</p>
Iowa Total Care Coding Accuracy Program (I-CAP)	<p>Review Quality Coding Accuracy report which contains a list of members and their suspected or predicted chronic conditions based on claims history. If any suspected chronic condition identified on the report are present in the medical record, the provider must resubmit a medical claim with the additional chronic condition ICD-10-CM code. Then the provider resubmits the original claim with the additional diagnosis added via Provider Portal or Clearinghouse. Next, the provider will complete the Quality Accuracy Program Attestation indicating which claims were resubmitted or suspected chronic condition was not identified. Lastly, send the completed attestation form via email to <a href="mailto:Quality@iowatotalcare.com">Quality@iowatotalcare.com</a> or fax to 1-833-338-0240, Attention: I-CAP.</p>
Health Home Pay for Performance (HH P4P)	<p>The P4P program is “upside only” and involves no risk to you. To participate in this P4P Program, HH must sign a participating contract. Each measure is evaluated independently, allowing providers to qualify and receive an incentive payment for one, multiple or all of the measures. In the Provider Portal at <a href="http://Provider.IowaTotalCare.com">Provider.IowaTotalCare.com</a>, you can upload your member medical records to close gaps in care, and meet targeted measures.</p> <p>Targeted Measures are:</p> <ul style="list-style-type: none"> <li>Adherence to Antipsychotic Medications for Individuals with Schizophrenia</li> <li>Metabolic Monitoring for Children and Adolescents on Antipsychotics – Blood Glucose and Cholesterol Testing</li> <li>Follow-Up after Hospitalization for Mental Illness: 7-Day</li> <li>Diabetes Screening for Schizophrenia or Bipolar Disorder using Antipsychotic Medications</li> <li>Follow-Up after Emergency Department Visit for Mental Illness: 7-Day</li> <li>Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics</li> <li>Ambulatory Care – ED Visits</li> <li>Inpatient Utilization – Maternity, Surgery, and Medical</li> </ul>