Provider Portal Login

To access the Portal

Go to: www.iowatotalcare.com

To Register and/or Login

Click on:
- Providers
- Login
- Login/Register

The Portal provides 24/7 self-service convenience
Creating a Portal Account

Click on “Create An Account”
Enter the following information

- Enter Tax ID
- Name
- E-mail address
- Create a password

**Note:** Passwords must be at least 6 characters in length, with at least one uppercase letter, and at least 1 number or symbol (@#$%&*)
Creating a Portal Account

A confirmation email will be sent to the email address provided during registration.

A confirmation email was sent to the email address provided during registration.

Enter the verification code received in the confirmation email.

Register Provider

Please check Junk or Spam email folder if you don’t see it in your inbox.

If you didn’t receive it, please check your Spam or Junk folder.
Creating a Portal Account

Complete your secret questions then Click on Submit

The following screen will appear

Note: It can take up to 48 hours for the account to be verified
Once an account is created, login to the Portal by entering:

- User Name
- Password
- Click Login
Eligibility Verification

Once logged into the Portal, the initial landing page will display:

- Select the TIN for viewing the desired records
- A search can be performed using a member ID or last name and date of birth
- Click Check Eligibility
Eligibility Verification

The eligibility screen will display the member status

- **Green** thumbs up reflects active Medicaid member
- **Red** thumbs down means the member is not eligible under Iowa Total Care