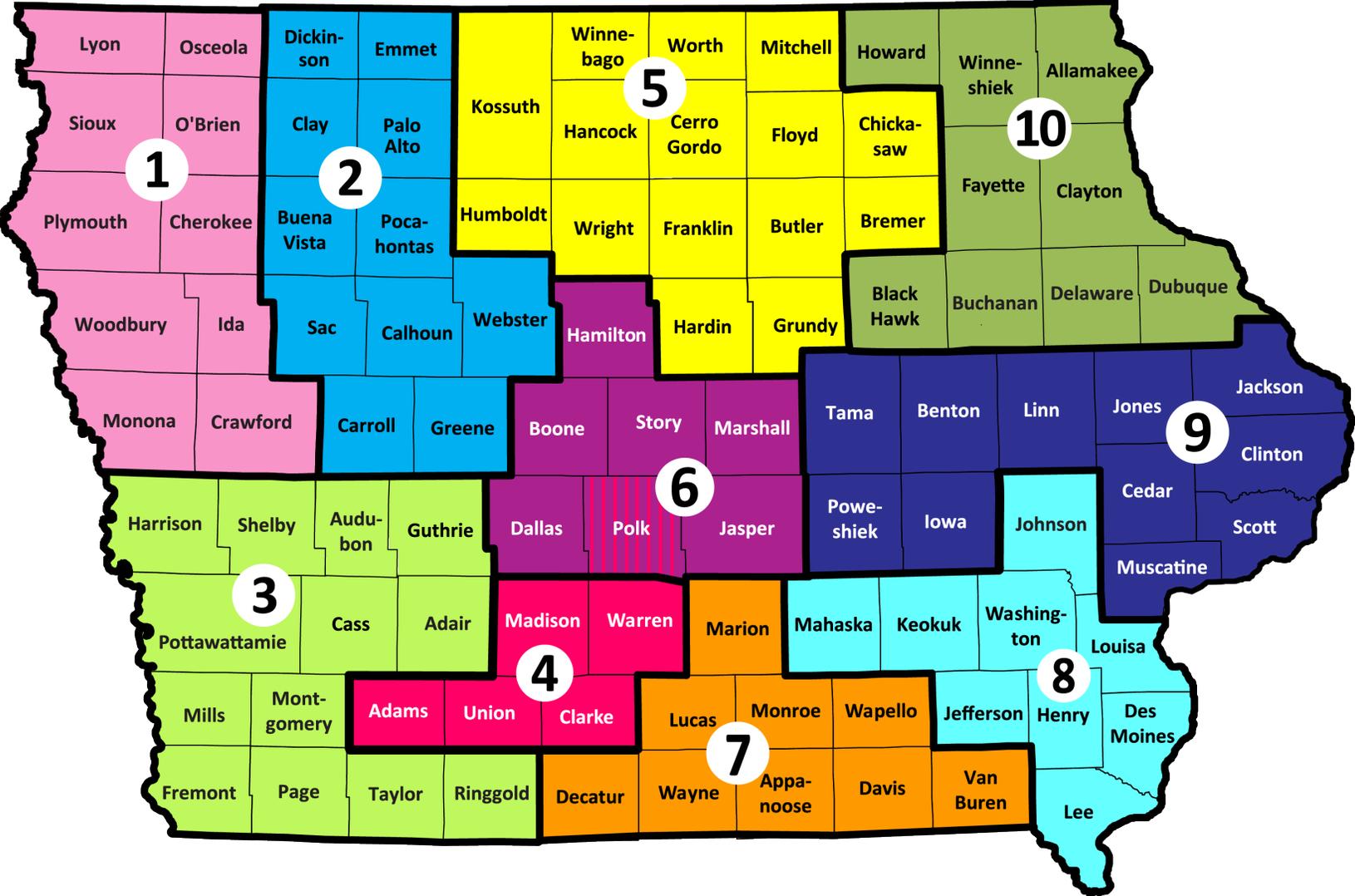


Community-Based Case Management: Manager Regions



Unsure who to contact?
 Reach LTSS staff by phone or email:
 1-833-404-1061 or ITC_LTSS@IowaTotalCare.com



This map may have been updated. To view the most current version, go to IowaTotalCare.com/LTSSMap or scan the QR code.

Community-Based Case Management: Contact Information

LEADERSHIP

Stephanie Perry
Vice President, LTSS

515-321-8405 | Stephanie.R.Perry@IowaTotalCare.com

Justin Schieffer
Senior Director, LTSS

712-292-3132 | Justin.R.Schieffer@IowaTotalCare.com

Laura Butzke
Director, LTSS

515-493-6264 | Laura.B.Butzke@IowaTotalCare.com

Lori Palm

Senior Manager, LTSS Operations

515-321-6613 | Lori.D.Palm@IowaTotalCare.com

Meghan Klier

Senior Manager, LTSS HCBS

515-218-3174, Meghan.e.klier@IowaTotalCare.com

Tori Reicherts

Senior Manager, LTSS Quality

641-812-0432 | Tori.Reicherts@IowaTotalCare.com

Lizzy Weber

Senior Manager, LTSS HCBS

319-334-8835 | Elizabeth.K.Weber@IowaTotalCare.com

STATEWIDE

Katie Hanigan

CM Manager, Facility

712-254-6995 | Katherine.A.Hanigan@IowaTotalCare.com

Christine Linnenkamp

Operations Manager, Waitlist, ILOS, LOC

1-833-404-1061 (TTY: 711) | ITC_Eligibility@IowaTotalCare.com



Region	Manager
1	Jaime Holmes CM Manager, Region 1 712-590-0464 Jaime.L.Holmes@IowaTotalCare.com
2	Tonya Heiman CM Manager, Region 2 515-218-5928 Tonya.S.Heiman@IowaTotalCare.com
3	Dee Kempton CM Manager, Region 3 712-249-9948 Dee.L.Kempton@IowaTotalCare.com
	Trish Schmoldt CM Supervisor, Region 3 515-705-8966 Trish.L.Schmoldt@IowaTotalCare.com
4	Stephanie Weir CM Manager, Region 4 515-401-4917 Stephanie.J.Weir@IowaTotalCare.com
	Lisa Weber CM Supervisor, Region 4 515-776-7411 Lisa.A.Weber@IowaTotalCare.com
	Michelle Fisher CM Supervisor, Region 4 515-240-4459 Michelle.Fisher@IowaTotalCare.com
	Sarah Boss CM Supervisor, Region 4 515-493-6827 Sarah.Boss@IowaTotalCare.com
5	Jonnie Cagley CM Manager, Region 5 641-220-3473 Jonnie.J.Cagley@IowaTotalCare.com
6	Jennifer Evans CM Manager, Region 6 515-705-8992 Jennifer.Evans1@IowaTotalCare.com
	Jen Hakanson CM Supervisor, Region 6 515-493-6953 Jennifer.L.Hakanson@IowaTotalCare.com

Region	Manager
6	Tracy Crandell CM Supervisor, Region 6 515-322-3565 Tracy.Crandell@IowaTotalCare.com
7	Kimberly Van Dorin CM Manager, Region 7 515-823-3925 Kimberly.R.VanDorin@IowaTotalCare.com
8	Christine Hadley CM Manager, Region 8 641-790-0262 Christine.M.Hadley@IowaTotalCare.com
	Brittany Houwen CM Supervisor, Region 8 515-823-3692 Brittany.Houwen@IowaTotalCare.com
9	Gena Farrington CM Manager, Region 9 319-440-2647 Gena.L.Farrington@IowaTotalCare.com
	Bruce Borrett CM Supervisor, Region 9 515-776-9584 Bruce.A.Borrett@IowaTotalCare.com
	Tracy Kennis CM Supervisor, Region 9 515-776-9399 Tracy.A.Kennis@IowaTotalCare.com
	OPEN CM Supervisor, Region 9
10	Jill Halverson CM Manager, Region 10 563-217-0816 Jill.E.Halverson@IowaTotalCare.com
	Heidi Alig CM Supervisor, Region 10 515-705-8951 Heidi.J.Alig@IowaTotalCare.com