Iowa Total Care Outpatient Imaging Program
Provider Education Webinars

In an effort to continue promotion of quality improvement for services provided to Iowa Total Care members, Iowa Total Care will use National Imaging Associates, Inc. (NIA) to provide the management and prior authorization of non-emergent, advanced, outpatient imaging services.

**Effective July 1, 2019** - Services managed and authorized by NIA include **outpatient:**

- CT/CTA
- MRI/MRA
- PET Scan
- CCTA (members 21 y/o or older)
- MUGA Scan (members 21 y/o or older)
- Myocardial Perfusion Imaging (members 21 y/o or older)
- Stress Echocardiography (members 21 y/o or older)
- Echocardiography (members 21 y/o or older)

Iowa Total Care and NIA welcome providers to attend an upcoming provider education webinar to provide an educational session on the NIA authorization process. There will be several one hour long webinar sessions that will take place on the following dates. You will only need to attend one of these educational sessions:

- **Tuesday, June 11, 2019**
  12:00 p.m. CST  
  Register at the following address:  

- **Wednesday, June 12, 2019**
  8:00 a.m. CST  
  Register at the following address:  

- **Thursday, June 13, 2019**
  12:00 p.m. CST  
  Register at the following address:  

- **Monday, June 17, 2019**
  8:00 a.m. CST  
  Register at the following address:  

- **Friday, June 21, 2019**
  12:00 p.m. CST  
  Register at the following address:  
It is recommended but not mandatory that you RSVP at least one week prior to the training that you plan to attend by registering for one of the education sessions above. You can either click on the registration link or type the URL address into your browser to register.

You will receive a registration confirmation email from NIA for the Webinar session you selected. It is recommended that computer access is utilized if possible to view educational documents during the webinar. To access the webinar by computer, please click on the link for the session you would like to attend or type the URL address into your browser. Please see call in instructions below, if you do not have computer access.

Iowa Total Care and NIA look forward to working with you to ensure that your Iowa Total Care members receive diagnostic imaging services delivered in a quality, clinically appropriate fashion.

**Access Instructions**

You will need a computer with Internet access to view the education materials presented during the Webinar. **Please attempt to sign in 15 minutes prior to the meeting start time.**

Telephone (Please use caution to dial number correctly.):
- Dial: +1 646 558 8656 (US Toll)
- +1 669 900 6833 (US Toll)

| Meeting ID for June 11, 2019 12:00 p.m.: | 677-959-873 |
| Meeting ID for June 12, 2019 8:00 a.m.: | 884-312-551 |
| Meeting ID for June 13, 2019 12:00 p.m.: | 815-771-884 |
| Meeting ID for June 17, 2019 8:00 a.m.: | 836-794-941 |
| Meeting ID for June 21, 2019 12:00 p.m.: | 233-768-600 |

All Health Plan approved training/education materials are posted on the NIA website, [www.RadMD.com](http://www.RadMD.com). For new users to access these web-based documents, a RadMD account ID and password must be created.

A complete list of services that require prior authorization is available on the Iowa Total Care website at [www.iowatotalcare.com](http://www.iowatotalcare.com).

To get started, simply go to [www.RadMD.com](http://www.RadMD.com), click the New User button and submit a “RadMD Application for New Account.” Once the application has been processed and a password link delivered by NIA via e-mail, you will then be invited to create a new password. Links to the approved training/education documents are found on the My Practice page for those providers logged in as an Imaging Facility and among the RadMD Menu Options for those logged in as Ordering Physician. If you are an Imaging Facility or Hospital that performs imaging exams, an administrator must accept responsibility for creating and managing all logins to RadMD. Your RadMD login information should not be shared.