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| **MCO Name:** | Iowa Total Care |
| **Last Date Updated:** | 11/16/2026 |

| Status | Provider Specialty | Configuration Title | Date Issue/Activity Identified | Identified by whom? | New or Repeat Issue/Activity? | Issue/Activity Description | Resolution Description | Number of Providers Affected | Number of Claims Affected | Estimated Dollar Impact | Expected Close Date | Days Left to Issue Closure | Closed Date | Actual Days to Close |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Closed | FQHC<br>RHC<br>HCBS | Rate Update for FQHC, RHC, and HCBS | 10/23/2026 | Medicaid | NEW | Update rates for FQHC's, RHC's and HCBS Providers | Configure Updated Rates in the system | TBD | TBD | TBD | 11/23/2026 | 0 | 11/6/2026 | 13 |
| Closed | CCBHC | Reprocessing of CCBHC claims | 10/6/2026 | Medicaid | NEW | Reprocess CCBHC claims | Reprocess CCBHC claims | TBD | TBD | TBD | 11/6/2026 | 0 | 11/5/2026 | 29 |
| Closed | FQHC's<br>GEMT | Rate Update for FQHC's and GEMT | 10/7/2026 | Medicaid | NEW | Update rates for FQHC's and GEMT Providers | Configure Updated Rates in the system | 3 | N/A | N/A | 11/7/2026 | 0 | 10/30/2026 | 23 |
| Closed | EPSDT<br>HCBS | Rate Update for EPSDT and HCBS Providers | 9/25/2026 | Medicaid | NEW | Update rates for EPSDT and HCBS Providers | Configure Updated Rates in the system | 8 | N/A | N/A | 10/25/2026 | 0 | 10/9/2026 | 14 |
| Closed | RHC<br>FQHC<br>ICF<br>HCBS | Rate Update for RHC, FQHC, ICF, HCBS | 9/17/2026 | Medicaid | Repeat | Rate Update for RHC, FQHC, ICF, HCBS | Configure Updated Rates in the system | TBD | N/A | N/A | 10/17/2026 | 0 | 10/9/2026 | 22 |
| Closed | GEMT Ambulance Providers | Rate Update for GEMT Ambulance Providers | 9/22/2026 | Medicaid | NEW | Update rates for GEMT services | Configure Updated Rates in the system | 105 | N/A | N/A | 10/1/2026 | 0 | 10/1/2026 | 9 |
| Closed | HCBS | Informational Letter 2740 - Home and Community-Based Services (HCBS) Waiver Rate Changes | 9/14/2026 | Medicaid | NEW | Update rates for T2031, S5125, S5125 U3, S5130 | Configure Updated Rates in the system | TBD | N/A | N/A | 9/29/2026 | 0 | 9/29/2026 | 15 |
| Closed | CCBHC | Rate Update for CCBHC | 9/1/2026 | Medicaid | Repeat | Rate Update for CCBHC | Configure Updated Rates in the system | 10 | N/A | N/A | 10/1/2026 | 0 | 9/30/2026 | 29 |
| Closed | RHC<br>FQHC<br>NF<br>HCBS | Rate Update for RHC, FQHC, NF, HCBS | 9/4/2026 | Medicaid | Repeat | Rate Update for RHC, FQHC, NF, HCBS | Configure Updated Rates in the system | TBD | N/A | N/A | 10/4/2026 | 0 | 9/18/2026 | 14 |
| Closed | RHC<br>HHA EPSDT<br>NF<br>HCBS<br>CNRS | Rate Update for RHC, HHA EPSDT, NF, HCBS, CNRS | 8/24/2026 | Medicaid | Repeat | Rate Update for RHC, HHA EPSDT, NF, HCBS, CNRS | Configure Updated Rates in the system | TBD | TBD | TBD | 9/24/2026 | 0 | 9/11/2026 | 18 |
| Closed | FQHC<br>RHC<br>NF | Rate Update for FQHC,RHC, and NF | 8/7/2026 | Medicaid | Repeat | Rate Update for FQHC,RHC, and NF | Configure Updated Rates in the system | TBD | TBD | TBD | 9/7/2026 | 0 | 9/4/2026 | 27 |
| Closed | BH | H0046 being denied as an unlisted code. | 5/26/2026 | ITC | Repeat | H0046 was inadvertently flipped to being considered an unlisted code and is being denied by our coding analytics team for that reason. | A ticket has been submitted to our coding analytics team. In the meantime as a work around a check run edit has been implemented. | TBD | TBD | TBD | 8/26/2026 | 0 | 8/26/2026 | 90 |