MCO Name: Iowa Total Care

Last Date Updated: 10/19/2026

Status	Provider Specialty	Configuration Title	Date Issue/Activity Identified	Identified by whom?	New or Repeat Issue/Activity?	Issue/Activity Description	Resolution Description	Number of Providers Affected	Number of Claims Affected	Estimated Dollar Impact	Expected Close Date	Days Left to Issue Closure	Closed Date	Actual Days to Close
Open	FQHC's GEMT	Rate Update for FQHC's and GEMT	10/7/2026	Medicaid	NEW	Update rates for FQHC's and GEMT Providers	Configure Updated Rates in the system	3	N/A	N/A	11/7/2026	19		
Closed	EPSDT HCBS	Rate Update for EPSDT and HCBS Providers	9/25/2026	Medicaid	NEW	Update rates for EPSDT and HCBS Providers	Configure Updated Rates in the system	8	N/A	N/A	10/25/2026	0	10/9/2026	14
Closed	RHC FQHC ICF HCBS	Rate Update for RHC, FQHC, ICF, HCBS	9/17/2026	Medicaid	Repeat	Rate Update for RHC, FQHC, ICF, HCBS	Configure Updated Rates in the system	TBD	N/A	N/A	10/17/2026	0	10/9/2026	22
Closed	GEMT Ambulance Providers	Rate Update for GEMT Ambulance Providers	9/22/2026	Medicaid	NEW	Update rates for GEMT services	Configure Updated Rates in the system	105	N/A	N/A	10/1/2026	0	10/1/2026	9
Closed	HCBS	Informational Letter 2740 - Home and Community-Based Services (HCBS) Waiver Rate Changes	9/14/2026	Medicaid	NEW	Update rates for T2031, S5125, S5125 U3, S5130	Configure Updated Rates in the system	TBD	N/A	N/A	9/29/2026	0	9/29/2026	15
Closed	CCBHC	Rate Update for CCBHC	9/1/2026	Medicaid	Repeat	Rate Update for CCBHC	Configure Updated Rates in the system	10	N/A	N/A	10/1/2026	0	9/30/2026	29
Closed	RHC FQHC NF HCBS	Rate Update for RHC, FQHC, NF, HCBS	9/4/2026	Medicaid	Repeat	Rate Update for RHC, FQHC, NF, HCBS	Configure Updated Rates in the system	TBD	N/A	N/A	10/4/2026	0	9/18/2026	14
Closed	RHC HHA EPSDT NF HCBS CNRS	Rate Update for RHC, HHA EPSDT, NF, HCBS, CNRS	8/24/2026	Medicaid	Repeat	Rate Update for RHC, HHA EPSDT, NF, HCBS, CNRS	Configure Updated Rates in the system	TBD	TBD	TBD	9/24/2026	0	9/11/2026	18
Closed	FQHC RHC NF	Rate Update for FQHC,RHC, and NF	8/7/2026	Medicaid	Repeat	Rate Update for FQHC,RHC, and NF	Configure Updated Rates in the system	TBD	TBD	TBD	9/7/2026	0	9/4/2026	27
Closed	BH	H0046 being denied as an unlisted code.	5/26/2026	ITC	Repeat	H0046 was inadvertently flipped to being considered an unlisted code and is being denied by our coding analytics team for that reason.	A ticket has been submitted to our coding analytics team. In the meantime as a work around a check run edit has been implemented.	TBD	TBD	TBD	8/26/2026	0	8/26/2026	90
Closed	Addendum B July 2026 Rates	Addendum B July 2026 Rates	7/14/2026	Medicaid	Repeat	Addendum B July 2026 Rates	Configure Updated Rates in the system	TBD	N/A	N/A	8/14/2026	0	8/13/2026	29
Closed	Out of State NF HCBS CNRS	Rate Update for Multiple provider types	7/31/2026	Medicaid	Repeat	Rate Update for Multiple provider types	Configure Updated Rates in the system	6	TBD	TBD	8/31/2026	0	8/7/2026	7
Closed	Hospice FQHC RHC NF Special Pop and out of state HCBS CNRS	Rate Update for Multiple provider types	7/21/2026	Medicaid	Repeat	Rate Update for Multiple provider types	Configure Updated Rates in the system	TBD	TBD	TBD	8/21/2026	0	8/7/2026	17
Closed	NF GEMT	Rate Update for NF and GEMT	7/7/2026	Medicaid	Repeat	Rate Update for NF and GEMT effective 7/01/2026	Configure Updated Rates in the system	TBD	N/A	N/A	8/7/2026	0	7/27/2026	20