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Status	Provider Specialty	Configuration Title	Date Identified	Identified by whom?	New or Revised Issue/Activity?	Issue/Activity Description	Resolution Description	Number of Providers Affected	Number of Claims Affected	Estimated Dollar Impact	Expected Close Date	Days Left to Close	Closed Date	Actual Days to Close
Open	OBG	2/24/2025 Rate Update	2/24/2025	Medicaid	Repet	ITC received updated rates for OBG on 2/24/2025	Configure Updated Rates in the system	6	N/A	N/A	3/24/2025			
Open	Home Health High Acuity Providers	ITC received clarification from the state that LPH and PH rates are to be paid on the Ter 2 rate even when billed with Ter 3 diagnosis code.	2/25/2025	ITC	New	ITC was denying claims billed with Ter 1 diagnosis code when being billed for PH and LPH rates.	Load Ter 1 diagnosis codes into Ter 2 payment structure for High Acuity claims billed with G0299 and G0300 on the claim.	1	180	180	6/13/2025	42		
Open	Home Health & Personal Care Providers	ITC identified an issue with authorizations being sent to cardridge causing issues with claims.	2/27/2025	Providers	New	Authorizations sent to Cardridge were appearing incorrectly due to a file error sent from ITC to Cardridge.	The root cause has been identified and a fix has been put in place as of 2/27/2025. Testing is underway to ensure the fix is working as expected. Once this has been confirmed ITC will update authorization removed claims.	180	180	180	6/13/2025	42		
Open	Indian Health Services	Updated Rate File for Indian Health Services	2/26/2025	Medicaid	Repet	ITC received updated rates for Indian Health Services on 2/26/2025	Configure Updated Rates in the system	3	180	180	3/6/2025	39		
Closed	EPSC Special Population ICD-10 ICD-11	2/13/2025 Rate Update	2/13/2025	Medicaid	New	ITC received Rate Updates on a file dated 2/12/2025 for impacted provider specialties	Configure Updated Rates in the system	47	N/A	N/A	3/13/2025	0	2/27/2025	14
Closed	Home Health providers	HH Lookup rate for July 2025	2/6/2025	Medicaid	Repet	ITC received updated rates for HH on 2/6/2025	Configure Updated Rates in the system	1	180	180	4/9/2025	0	2/27/2025	43
Closed	Nursing Facility Rate Release Part 3	Nursing Facility Rate Release Effective 7/1/2025	12/22/2025	Medicaid	Repet	ITC received rates on 12/22/2025 for the Nursing Facility Rates Effective 7/1/2025.	Configure Updated Rates in the system	29	180	180	2/22/2025	0	2/20/2025	18
Closed	Hospice Rates Part 3	12/09/2025 Rate File	12/9/2025	Medicaid	Repet	ITC received rates on 12/09/2025 for Hospice effective 10/16/2025.	Configure Updated Rates in the system	3	180	180	2/9/2025	0	2/9/2025	60
Closed	Home Health Providers	Home Health Rate release effective July 2025	12/9/2025	Medicaid	Repet	ITC received rates on 12/09/2025 for Home health effective July 2025.	Configure Updated Rates in the system	All	180	180	2/9/2025	0	2/9/2025	60
Closed	22 HCBS Rates 3 ICD-10 Rates 1 FQHC Rate	Rate updates for HCBS, FQHC and ICD-10	1/26/2025	Medicaid	New	ITC received rates on 1/24/2025.	ITC is loading the updated rates received in the 1/26/2025 rate file	26	180	180	2/16/2025	0	1/30/2025	14
Closed	Hospice Rates Part 1	11/21/2025 Rate File	11/21/2025	Medicaid	Repet	ITC received rates on 11/21/2025 for Hospice effective 10/16/2025.	Configure Updated Rates in the system (completed 12/12/2025) and reprocess claims (ETA 10/22/2025) related to the retro rate updates where the billed charges is the same or higher than the expected, updated payment. If billed charges is not the same or more than the expected allowed amount, the provider will need to submit corrected claims.	All	180	180	1/23/2025	0	1/16/2025	16
Closed	Nursing Facility Rate Release Part 2	Nursing Facility Rate Release Effective 7/1/2025	12/9/2025	Medicaid	Repet	ITC received rates on 12/9/2025 for the Nursing Facility Rates Effective 7/1/2025.	Configure Updated Rates in the system (completed 12/12/2025) and reprocess claims (ETA 10/22/2025) related to the retro rate updates where the billed charges is the same or higher than the expected, updated payment. If billed charges is not the same or more than the expected allowed amount, the provider will need to submit corrected claims.	38	180	180	2/9/2025	0	1/9/2025	31
Closed	Special Pop MF, ICD, ICD MC, ICD MC	12/23/2025 Rate File	12/23/2025	Medicaid	Repet	ITC received rates on 12/23/2025 for Special Pop, ICD, ICD MC, and ICD MC.	Configure Updated Rates in the system	19	N/A	N/A	1/22/2025	0	1/9/2025	31
Closed	Physicians	Fee Schedule Error causing invalid 101 denials for claims paid on 12/17/2025.	12/17/2025	Medicaid	New	ITC identified a configuration error on 12/17/2025, opening claims paying off of the physician fee schedule to deny as not being covered (Explanation Code 50). This error only impacted claims paid on 12/17/2025.	12/17/2025 - The schedule issue was corrected and reprocessing of incorrectly denied claims started	650	10,039	180	1/16/2025	0	1/7/2025	21
Closed	ICD-10, HCBS	12/09/2025 Rate File	12/9/2025	Medicaid	Repet	ITC received rates on 12/09/2025 for ICD-10 and HCBS.	Configure Updated Rates in the system	25	N/A	N/A	1/9/2025	0	12/30/2025	31
Closed	HCBS	11/26/2025 Rate File	11/26/2025	Medicaid	Repet	ITC received rates on 11/26/2025 for HCBS.	Configure Updated Rates in the system	2	N/A	N/A	11/26/2025	0	12/26/2025	30
Closed	Nursing Facility Rate Release	Nursing Facility Rate Release Effective 7/1/2025	10/29/2025	Medicaid	Repet	ITC received rates on 10/29/2025 for the Nursing Facility Rates Effective 7/1/2025.	Configure Updated Rates in the system (ETA 11/20/2025) and reprocess claims (ETA 12/29/2025) related to the retro rate updates where the billed charges is the same or higher than the expected, updated payment. 11/27/2025 - Rates are loaded in the claims	210	180	180	10/29/2025	35	12/12/2025	34
Closed	RHC 2025 Rate Update	11/21/2025 Rate File	11/26/2025	Medicaid	Repet	ITC received the January 1, 2026 RHC rates	Configure Updated Rates in the system	All	N/A	N/A	12/26/2025	11	12/15/2025	9
Closed	HCBS 2025 Rate Update	11/21/2025 Rate File	11/26/2025	Medicaid	Repet	ITC received the January 1, 2026 FQHC rates	Configure Updated Rates in the system	All	N/A	N/A	11/26/2025	11	12/15/2025	9
Closed	RHC, ICD, HCBS, FQHC, ICD, HCBS, and HCBS	11/21/2025 Rate File	11/21/2025	Medicaid	Repet	ITC received rates on 11/21/2025 for RHC, ICD, HCBS, FQHC, ICD, HCBS, and HCBS	Configure Updated Rates in the system	All	N/A	N/A	1/23/2025	11	12/15/2025	9
Closed	RHC, ICD, HCBS, and HCBS	11/07/2025 Rate File	11/7/2025	Medicaid	Repet	ITC received rates on 11/07/2025 for RHC, ICD, HCBS, and HCBS	Configure Updated Rates in the system	All	N/A	N/A	1/7/2025	17	11/21/2025	17
Closed	Nursing Facility HCBS	10/17/2025 Rate File	10/17/2025	Medicaid	Repet	ITC received rates on 10/17/2025 including: 2 Nursing Facility 10 of HCBS	Configure Updated Rates in the system	10	N/A	N/A	11/17/2025	0	11/7/2025	21
Closed	Hospital	10 Inpatient Hospital Base Rates	8/20/2025	Medicaid	Repet	ITC received rates on 8/20/2025 for 10 Inpatient base rate increases effective 10/12/2024	Inpatient base rates are being configured in the system. 8/29/2025 Configuration is complete. Reprocessing is started for the 10 providers impacted. ETA extended for reprocessing, 10/12/2025. Reprocessing continues to be 10/12/2025.	All	N/A	N/A	10/26/2025	0	10/26/2025	30
Closed	Out of State HCBS	10/19/2025 Rate File	10/19/2025	Medicaid	Repet	ITC received rates on 10/19/2025 including: 1 Out of State 1 HCBS Provider	Configure Updated Rates in the system	10	N/A	N/A	11/19/2025	20	10/24/2025	21
Closed	HCBS ICD-10 EPSC	9/30/2025 Rate File	9/30/2025	Medicaid	Repet	ITC received rates on 9/30/2025 including: 2 EPSC Providers 1 ICD-10 Provider 1 HCBS Provider	ITC is configuring updated rates in our system	All	N/A	N/A	10/30/2025	0	10/30/2025	28
Closed	Hospital	MS-DRG update to Version 42 with base rate update claims reprocessing.	8/26/2025	Medicaid	Repet	ITC is reprocessing impacted claims for the update to version 42 of the DRG program and base rate changes based on 10/12/2024.	Retro reprocessing inpatient hospital claims. Reprocessing is 90% complete.	All	N/A	N/A	10/12/2025	0	10/12/2025	30
Closed	RHC, FQHC, NP, HCBS, ICD	Rate Update 08-02-2025 RHC, FQHC, NP, HCBS, ICD	8/21/2025	Medicaid	Repet	ITC received rates for RHC, FQHC, NP, HCBS, ICD on 08-02-2025	Configure Updated Rates in the system	All	N/A	N/A	10/21/2025	0	9/18/2025	17
Closed	HCBS	Project for HCBS rates updated 8/22/25 to 6, 2025	8/22/2025	Medicaid	Repet	ITC is reprocessing any impacted claims for HCBS projects that billed HCBS claims with dates of service between 8/1/2025 and 8/22/2025 which were base rate updates	Retro reprocessing impacted claims	All	N/A	N/A	9/18/2025	0	9/18/2025	24
Closed	OBG HCBS ICD-10	Rate File 8/7/2025	8/7/2025	Medicaid	Repet	ITC received 32 provider's rates for OBG, HCBS, ICD-10 and Nursing Facilities on 8/7/2025	Configure Updated Rates in the system	All	N/A	N/A	9/5/2025	0	8/22/2025	15
Closed	HCBS	Informational Letter #2009 - 3P Increase for Informational SCL, 7.5% Increase for Employment Services, 2.5% Increase for the Rehabilitation, and 4.5% Increase for Respite services.	8/5/2025	Medicaid	Repet	Informational letter notified a 7.5% increase for Informational SCL, 7.5% increase for Employment Services, 2.5% increase for the Rehabilitation, and 4.5% increase for Respite services.	Calculate and configure updated rates in the system based on the code list and percentages in 3,0009.	All	N/A	N/A	9/3/2025	0	8/22/2025	13
Closed	Outpatient Hospital	July 2025 Addendum B	7/16/2025	ITC	Repet	ITC received the July 2025 Addendum B rate updates on July 16, 2025 and is loading those updates in the system.	Configure updated rates in the system	All	N/A	N/A	8/16/2025	0	8/16/2025	30
Closed	HCBS	Rate File 7/23/2025	7/23/2025	Medicaid	Repet	ITC received 5 updated Rate for HCBS and 1 Out of State HCBS Rate File	Configure Updated Rates in the system	6	N/A	N/A	8/22/2025	0	8/11/2025	11
Closed	Telehealth	99632 missing from the Iowa Medicaid Telehealth list used 7/1/2025	7/1/2025	Medicaid	Repet	99632 was inadvertently dropped from the list of approved telehealth codes.	Add 99632 to the list of approved telehealth codes in the ITC system.	1	4	\$ 100	8/13/2025	0	8/6/2025	21