

ME13  
Last Date  
1/16/2026

Issue Total Care
2/2/2026

Status	Provider Specialty	Configuration Title	Date Issue/Activity Identified	Identified by whom?	Issue/Activity	Resolution Description	Number of Providers Affected	Number of Claims Affected	Estimated Dollar Impact	Expected Close Date	Days Left to Issue Closure	Closed Date	Actual Days to Close
Open	Hospice Rates Part 2	12/09/2025 Rate File	12/9/2025	Medicaid	Repeat	ITC received rates on 12/09/2025 for Hospice effective 10/01/2025.	3	TBD	TBD	2/9/2026	7		
Open	Home Health Providers	Home Health Rate rebate effective July 2025	12/9/2025	Medicaid	Repeat	ITC received rates on 12/09/2025 for Home health effective July 2025.	ALL	TBD	TBD	2/9/2026	30		
Open	Nursing Facility Rate Rebate Part 3	Nursing Facility Rate Rebate Effective 7/1/2025	12/23/2025	Medicaid	Repeat	ITC received rates on 12/23/2025 for the Nursing Facility Rate Effective 7/1/2025.	29	TBD	TBD	1/21/2026	27		
Closed	22 HCBS Rates 3 ICF-ID Rates 1 FQHC Rate	Rate updates for HCBS, FQHC and ICF-ID	1/16/2026	Medicaid	New	ITC received rates on 12/16/2025.	26	TBD	TBD	1/16/2026	0	1/30/2026	14
Closed	Hospice Rates Part 1	11/21/2025 Rate File	11/21/2025	Medicaid	Repeat	ITC received rates on 11/21/2025 for Hospice effective 10/01/2025.  If billed charges is not the same or more than the expected allowed amount, the provider will need to submit corrected claims.	ALL	TBD	TBD	1/21/2026	0	1/16/2026	56
Closed	Nursing Facility Rate Rebate Part 2	Nursing Facility Rate Rebate Effective 7/1/2025	12/9/2025	Medicaid	Repeat	ITC received rates on 12/9/2025 for the Nursing Facility Rate Effective 7/1/2025.  If billed charges is not the same or more than the expected allowed amount, the provider will need to submit corrected claims.	38	TBD	TBD	2/9/2026	0	1/9/2026	31
Closed	Special Pop MF ICF ID, ICF MC,	12/22/2025 Rate File	12/22/2025	Medicaid	Repeat	ITC received rates on 12/22/2025 for Special Pop, ICF ID, and ICF MC.	19	N/A	N/A	1/22/2026	0	1/9/2026	31
Closed	Physicians	Fee Schedule Error causing invalid IU denial for claims paid on 12/17/2025.	12/17/2025	Medicaid	New	ITC identified a configuration error on 12/17/2025, causing claims being off of the physician fee schedule to deny as not being covered (Explanation Code 41). This error only impacted claims paid on 12/17/2025.	650	10,053	TBD	1/16/2026	0	1/7/2026	21
Closed	ICF ID, HCBS	12/09/2025 Rate File	12/9/2025	Medicaid	Repeat	ITC received rates on 12/09/2025 for ICF ID and HCBS.	25	N/A	N/A	1/9/2026	0	12/30/2025	21
Closed	HCBS	11/26/2025 Rate File	11/26/2025	Medicaid	Repeat	ITC received rates on 11/26/2025 for HCBS.	2	N/A	N/A	12/26/2025	0	12/26/2025	30
Closed	Nursing Facility Rate Rebate	Nursing Facility Rate Rebate Effective 7/1/2025	10/29/2025	Medicaid	Repeat	ITC received rates on 10/29/2025 for the Nursing Facility Rate Effective 7/1/2025.  If billed charges is not the same or more than the expected allowed amount, the provider will need to submit corrected claims.	210	TBD	TBD	12/28/2025	35	12/12/2025	44
Closed	RHC 2026 Rate Update	11/21/2025 Rate File	11/26/2025	Medicaid	Repeat	ITC received the January 1, 2026 RHC rates.	ALL	N/A	N/A	12/26/2025	51	12/25/2025	9
Closed	FQHC 2026 Rate Update	11/21/2025 Rate File	11/26/2025	Medicaid	Repeat	ITC received the January 1, 2026 FQHC rates.	ALL	N/A	N/A	12/26/2025	51	12/25/2025	9
Closed	HCBS, Hospice rates, and MF	11/21/2025 Rate File	11/21/2025	Medicaid	Repeat	ITC received rates on 11/21/2025 for RHC, HHA, T2000, HCBS and MF.	ALL	N/A	N/A	1/21/2026	51	12/1/2025	9
Closed	RHC, T2000, and HCBS	11/07/2025 Rate File	11/7/2025	Medicaid	Repeat	ITC received rates on 11/07/2025 for RHC, T2000 and HCBS.	ALL	N/A	N/A	1/7/2026	57	11/21/2025	
Closed	Nursing Facility HCBS	10/17/2025 Rate File	10/17/2025	Medicaid	Repeat	ITC received rates on 10/17/2025 including: 2 Nursing Facility 10 HCBS Providers.	10	N/A	N/A	11/17/2025	0	11/7/2025	21
Closed	Hospital	10 Inpatient Hospital Base Rates	8/25/2025	Medicaid	Repeat	ITC received rates on 8/25/2025 for 10 hospital base rate increases effective 10/1/2024.	ALL	N/A	N/A	10/29/2025	0	10/29/2025	50
Closed	Out of State HCBS	10/3/2025 Rate File	10/3/2025	Medicaid	Repeat	ITC received rates on 10/3/2025 including: 4 Out of State 8 HCBS Providers.	10	N/A	N/A	11/3/2025	20	10/24/2025	21
Closed	HCBS ICF-ID EPDPT	9/10/2025 Rate File	9/10/2025	Medicaid	Repeat	ITC received rates on /10/2025 including: 2 EPDPT Providers 1 ICF-ID Provider 1 HCBS Provider.	ALL	N/A	N/A	10/10/2025	0	10/6/2025	26
Closed	Hospital	MC DRG update to Version 42 with base rate update claims reprocessing	8/19/2025	Medicaid	Repeat	ITC is reprocessing impacted claims for the update to version 42 of the DRG grouper and base rate changes back to 10/1/2024.	ALL	N/A	N/A	10/1/2025	0	10/1/2025	45
Closed	RHC, FQHC MF, HCBS SCL	Rate Update 09-02-2025 RHC, FQHC, MF, HCBS SCL	9/2/2025	Medicaid	Repeat	ITC received rates for RHC, FQHC, MF, HCBS SCL on 09-02-2025.	ALL	N/A	N/A	10/2/2025	0	9/19/2025	17
Closed	HCBS	Project for HCBS rates updated 8/1/25 in IL 2699	8/21/2025	Medicaid	Repeat	ITC is reprocessing any impacted claims for HCBS providers that billed HCBS claims with dates of service between 8/1/2025 and 8/21/2025 while rates were base updated.	ALL	N/A	N/A	9/19/2025	0	9/19/2025	28
Closed	CHBS HCBS ICF-ID Nursing Facility	Rate File 8/7/2025	8/7/2025	Medicaid	Repeat	ITC received 22 provider's rates for CHBS, HCBS, ICF-ID and Nursing Facilities on 8/7/2025.	ALL	N/A	N/A	9/5/2025	0	8/22/2025	15
Closed	HCBS	Informational Letter #2699 - SF HCBS and Habilitation Rate Changes	8/1/2025	Medicaid	Repeat	Informational letter outlined a 6.1% increase for Intermediate SCL, 7.4% increase for Employment Services, 0.9% increase for Day Habilitation, and 0.8% increase for Respite services.	ALL	N/A	N/A	9/1/2025	0	8/22/2025	22