

ME13  
Last Date  
1/26/2026

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|-----------------|
| Iowa Total Care |
| 1/26/2026       |

| Status | Provider Specialty  | Configuration Title   | Date Issue/Activity Identified | Identified by whom? | New or Repeat Issue/Activity? | Issue/Activity Description  | Resolution Description   | Number of Providers Affected | Number of Claims Affected | Estimated Dollar Impact | Expected Close Date | Days Left to Issue Closure | Closed Date | Actual Days to Close |
|--------|---|---|--------------------------------|---------------------|-------------------------------|---|--|------------------------------|---------------------------|-------------------------|---------------------|----------------------------|-------------|----------------------|
| Open   | 22 HCBS Rates<br>3 ICF-ID Rates<br>1 FQHC Rate                        | Rate updates for HCBS, FQHC and ICF-ID                                      | 1/16/2026                      | Medicaid            | New                           | ITC received rates on 12/16/2025.   | ITC is loading the updated rates received in the 1/16/2026 rate file   | 26                           | TBD                       | TBD                     | 2/16/2026           | 26                         |             |                      |
| Open   | Hospice Rates Part 2  | 12/09/2025 Rate File  | 12/9/2025                      | Medicaid            | Repeat                        | ITC received rates on 12/09/2025 for Hospice effective 10/01/2025.  | Configure Updated Rates in the system  | 3                            | TBD                       | TBD                     | 2/9/2026            | 21                         |             |                      |
| Open   | Home Health Providers   | Home Health Rate rebase effective July 2025                                 | 12/9/2025                      | Medicaid            | Repeat                        | ITC received rates on 12/09/2025 for Home health effective July 2025.   | Configure Updated Rates in the system  | ALL                          | TBD                       | TBD                     | 2/9/2026            | 34                         |             |                      |
| Open   | Nursing Facility Rate Rebase Part 3                                   | Nursing Facility Rate Rebase Effective 7/1/2025                             | 12/22/2025                     | Medicaid            | Repeat                        | ITC received rates on 12/22/2025 for the Nursing Facility Rates Effective 7/1/2025.   | Configure Updated Rates in the system  | 29                           | TBD                       | TBD                     | 2/22/2026           | 41                         |             |                      |
| Closed | Hospice Rates Part 1  | 11/21/2025 Rate File  | 11/21/2025                     | Medicaid            | Repeat                        | ITC received rates on 11/21/2025 for Hospice effective 10/01/2025.<br><br>If billed charges is not the same or more than the expected allowed amount, the provider will need to submit corrected claims.                  | Configure Updated Rates in the system (completed 12/21/2025) and reprocess claims (ETA 01/21/2026) related to the retro rate updates where the billed charges is the same or higher than the expected, updated payment.                  | ALL                          | TBD                       | TBD                     | 1/21/2026           | 0                          | 1/16/2026   | 56                   |
| Closed | Nursing Facility Rate Rebase Part 2                                   | Nursing Facility Rate Rebase Effective 7/1/2025                             | 12/9/2025                      | Medicaid            | Repeat                        | ITC received rates on 12/9/2025 for the Nursing Facility Rates Effective 7/1/2025.<br><br>If billed charges is not the same or more than the expected allowed amount, the provider will need to submit corrected claims.  | Configure Updated Rates in the system (completed 12/12/2025) and reprocess claims (ETA 2/9/2026) related to the retro rate updates where the billed charges is the same or higher than the expected, updated payment.                    | 38                           | TBD                       | TBD                     | 2/9/2026            | 0                          | 1/9/2026    | 31                   |
| Closed | Special Pop NF, ICF-ID, ICF MC,                                       | 12/22/2025 Rate File  | 12/22/2025                     | Medicaid            | Repeat                        | ITC received rates on 12/22/2025 for Special Pop, ICF-ID, and ICF MC.   | Configure Updated Rates in the system  | 19                           | N/A                       | N/A                     | 1/22/2026           | 0                          | 1/9/2026    | 31                   |
| Closed | Physicians  | Fee Schedule Error causing invalid 10 denial for claims paid on 12/17/2025. | 12/17/2025                     | Medicaid            | New                           | ITC identified a configuration error on 12/17/2025. Leaving claims paying off of the physician fee schedule to deny as not being covered (Explanation Code 11). This error only impacted claims paid on 12/17/2025.       | 12/18/2025 - Fee schedule issue was corrected and reprocessing of incorrectly denied claims started  | 650                          | 10,053                    | TBD                     | 1/16/2026           | 0                          | 1/7/2026    | 21                   |
| Closed | ICF-ID, HCBS  | 12/09/2025 Rate File  | 12/9/2025                      | Medicaid            | Repeat                        | ITC received rates on 12/09/2025 for ICF-ID and HCBS.   | Configure Updated Rates in the system  | 25                           | N/A                       | N/A                     | 1/9/2026            | 0                          | 12/10/2025  | 21                   |
| Closed | HCBS  | 11/26/2025 Rate File  | 11/26/2025                     | Medicaid            | Repeat                        | ITC received rates on 11/26/2025 for HCBS.  | Configure Updated Rates in the system  | 2                            | N/A                       | N/A                     | 12/26/2025          | 0                          | 12/26/2025  | 30                   |
| Closed | Nursing Facility Rate Rebase  | Nursing Facility Rate Rebase Effective 7/1/2025                             | 10/29/2025                     | Medicaid            | Repeat                        | ITC received rates on 10/29/2025 for the Nursing Facility Rates Effective 7/1/2025.<br><br>If billed charges is not the same or more than the expected allowed amount, the provider will need to submit corrected claims. | Configure Updated Rates in the system (ETA 11/28/2025) and reprocess claims (ETA 12/28/2025) related to the retro rate updates where the billed charges is the same or higher than the expected, updated payment.                        | 230                          | TBD                       | TBD                     | 12/28/2025          | 35                         | 12/12/2025  | 44                   |
| Closed | RHC 2026 Rate Update  | 11/21/2025 Rate File  | 11/26/2025                     | Medicaid            | Repeat                        | ITC received the January 1, 2026 RHC rates  | Configure Updated Rates in the system  | ALL                          | N/A                       | N/A                     | 12/26/2025          | 11                         | 12/1/2025   | 9                    |
| Closed | FQHC 2026 Rate Update   | 11/21/2025 Rate File  | 11/26/2025                     | Medicaid            | Repeat                        | ITC received the January 1, 2026 FQHC rates   | Configure Updated Rates in the system  | ALL                          | N/A                       | N/A                     | 12/26/2025          | 11                         | 12/1/2025   | 9                    |
| Closed | RHC, FQHC, HCBS, Hospice rates, and NF                                | 11/21/2025 Rate File  | 11/21/2025                     | Medicaid            | Repeat                        | ITC received rates on 11/21/2025 for RHC, HHA, T3000, HCBS and NF.  | Configure Updated Rates in the system  | ALL                          | N/A                       | N/A                     | 1/21/2026           | 11                         | 12/1/2025   | 9                    |
| Closed | RHC, T3000, and HCBS  | 11/07/2025 Rate File  | 11/7/2025                      | Medicaid            | Repeat                        | ITC received rates on 11/07/2025 for RHC, T3000 and HCBS.   | Configure Updated Rates in the system  | ALL                          | N/A                       | N/A                     | 1/7/2026            | 17                         | 11/21/2025  |                      |
| Closed | Nursing Facility HCBS   | 10/17/2025 Rate File  | 10/17/2025                     | Medicaid            | Repeat                        | ITC received rates on 10/17/2025 including: 2 Nursing Facility 10 HCBS Providers  | Configure Updated Rates in the system  | 10                           | N/A                       | N/A                     | 11/17/2025          | 0                          | 11/7/2025   | 21                   |
| Closed | Hospital  | 10 Inpatient Hospital Base Rates  | 8/25/2025                      | Medicaid            | Repeat                        | ITC received rates on 8/25/2025 for 10 hospital base rates increases effective 10/1/2024  | Inpatient base rates are being configured in the system. 8.20.2025 Configuration is complete. Reprocessing has started for the 10 providers impacted. ETA extended for reprocessing. 10/13/2025 - Reprocessing continues to be underway. | ALL                          | N/A                       | N/A                     | 10/29/2025          | 0                          | 10/28/2025  | 60                   |
| Closed | Out of State HCBS   | 10/5/2025 Rate File   | 10/5/2025                      | Medicaid            | Repeat                        | ITC received rates on 10/5/2025 including: 1 Out of State 8 HCBS Providers  | Configure Updated Rates in the system  | 10                           | N/A                       | N/A                     | 11/5/2025           | 20                         | 10/24/2025  | 21                   |
| Closed | HCBS ICF-ID EPDST   | 9/10/2025 Rate File   | 9/10/2025                      | Medicaid            | Repeat                        | ITC received rates on 10/10/2025 including: 2 EPDST Providers 1 ICF-ID Provider 1 HCBS Provider   | ITC is configuring updated rates in our system   | ALL                          | N/A                       | N/A                     | 10/10/2025          | 0                          | 10/6/2025   | 26                   |
| Closed | ME DRG update to Version 42 with base rate update claims reprocessing | 8/19/2025   | 8/19/2025                      | Medicaid            | Repeat                        | ITC is reprocessing impacted claims for the update to version 42 of the DRG grouper and base rate changes back to 10/1/2024   | Retro reprocessing inpatient hospital claims. Reprocessing is 80% complete.  | ALL                          | N/A                       | N/A                     | 10/1/2025           | 0                          | 10/1/2025   | 45                   |
| Closed | RHC, FQHC, NF, HCBS SCL   | Rate Update 09-02-2025 RHC, FQHC, NF, HCBS SCL                              | 9/2/2025                       | Medicaid            | Repeat                        | ITC received rates for RHC, FQHC, NF, HCBS SCL on 09-02-2025  | Configure Updated Rates in the system  | ALL                          | N/A                       | N/A                     | 10/2/2025           | 0                          | 9/19/2025   | 17                   |
| Closed | HCBS  | Project for HCBS rates updated 8/1/25 in IL 2699                            | 8/23/2025                      | Medicaid            | Repeat                        | ITC is reprocessing any impacted claims for HCBS providers that billed HCBS claims with dates of service between 8/1/2025 and 8/22/2025 while rates were being updated.   | Retro reprocessing impacted claims   | ALL                          | N/A                       | N/A                     | 9/19/2025           | 0                          | 9/19/2025   | 28                   |
| Closed | CMBS HCBS ICF-ID Nursing Facility                                     | Rate FIN 8/7/2025   | 8/7/2025                       | Medicaid            | Repeat                        | ITC received 22 provider's rates for CMBS, HCBS, ICF-ID and Nursing Facilities on 8/7/2025  | Configure Updated Rates in the system  | ALL                          | N/A                       | N/A                     | 9/5/2025            | 0                          | 8/22/2025   | 15                   |
| Closed | HCBS  | Informational Letter #2699 - SFY HCBS and Habilitation Rate Changes         | 8/1/2025                       | Medicaid            | Repeat                        | Informational Letter outlined a 6.1% increase for intermittent SCL, 7.4% increase for Employment Services, 0.9% increase for Day Habilitation, and 0.8% increase for Respite services.                                    | Calculate and configure updated rates in the system based on the code list and percentages in IL2699.  | ALL                          | N/A                       | N/A                     | 9/1/2025            | 0                          | 8/22/2025   | 22                   |
| Closed | Outpatient Hospital   | July 2025 Addendum B  | 7/18/2025                      | ITC                 | Repeat                        | ITC received the July 2025 Addendum B rate updates on July 18, 2025 and is loading those rates in the system.   | Configure updated rates in the system  | ALL                          | N/A                       | N/A                     | 8/18/2025           | 0                          | 8/11/2025   | 26                   |
| Closed | HCBS Out of State   | Rate file 7/23/2025   | 7/18/2025                      | Medicaid            | Repeat                        | ITC received 6 updated Rate for HCBS and 1 Out of State Nursing Facility Rate.  | Configure Updated Rates in the system  | 8                            | N/A                       | N/A                     | 8/22/2025           | 0                          | 8/11/2025   | 19                   |
| Closed | Telehealth  | 99452 missing from the Iowa Medicaid Telehealth list until 7/1/2025         | 7/15/2025                      | Medicaid            | Repeat                        | 99452 was inadvertently dropped from the list of approved telehealth codes.   | Add 99452 to the list of approved telehealth code in the ITC system.   | 1                            | 4                         | \$ 130                  | 8/15/2025           | 0                          | 8/8/2025    | 23                   |