

# Follow-Up After Hospitalization (FUH) for Mental Illness: Provider Billing Tip Sheet

Iowa Total Care is committed to improving mental health outcomes.

The FUH measure is defined as:

- Members who are six years of age and older who were hospitalized for treatment of selected mental illness, **or**
- Intentional self-harm diagnoses and who had a follow-up visit with a mental health provider.

Two rates are reported:

- Percentage of discharges in which the member received follow-up within 7 days.
- Percentage of discharges in which the member received follow-up within 30 days.

**Utilizing Place of Service (POS) codes is key when submitting behavioral/mental health claims, especially FUH claims.**

Use Appropriate Billing Codes		<i>*Codes subject to change.</i>		
<b>Visit Setting Unspecified</b>	CPT®: 90791, 90792, 90832–90834, 90836–90840, 90845, 90847, 90849, 90853, 90875, 90876, 99221–99223, 99231–99233, 99238, 99239, 99251–99255	<b>With Either</b>	OP	POS: 03, 05, 07, 09, 11–20, 22, 33, 49, 50, 71, 72
			PHP	POS: 52
			CMHC	POS: 53
			Telehealth	POS: 02
<b>BH OP</b>	CPT®: 98960–98962, 99078, 99201–99205, 99211–99215, 99241–99245, 99341–99345, 99347–99350, 99381–99387, 99391–99397, 99401–99404, 99411, 99412, 99483, 99492–99494, 99510			
	HCPCS: G0155, G0176, G0177, G0409, G0463, G0512, H0002, H0004, H0031, H0034, H0036, H0037, H0039, H0040, H2000, H2010, H2011, H2013–H2020, T1015			
	UBREV: 0510, 0513, 0515–0517, 0519–0523, 0526–0529, 0900, 0902–0904, 0911, 0914–0917, 0919, 0982, 0983			
<b>PHP/IOP</b>	HCPCS: G0410, G0411, H0035, H2001, H2012, S0201, S9480, S9484, S9485			
	UBREV: 0905, 0907, 0912, 0913			
<b>Psychiatric Collaborative Care Management</b>	CPT®: 99492–99494			
	HCPCS: G0512			
<b>Telephone Visit</b>	CPT®: 98966–98968, 99441–99443			
<b>Electroconvulsive Therapy (ECT)</b>	CPT®: 90870	<b>With Either</b>	Ambulatory Surgical Center	POS: 24
			CMHC	POS: 53
	ICD-10-PCS: GZB0ZZZ–GZB4ZZZ		OP	POS: 03, 05, 07, 09, 11–20, 22, 33, 49, 50, 71, 72
			PHP	POS: 52
<b>Observation</b>	CPT®: 99217–99220	<b>With or Without</b>	CMHC	POS: 53
<b>Transitional CM Services</b>	CPT®: 99495, 99496			
<b>Behavioral Healthcare Setting</b>	UBREV: 0513, 0900–0905, 0907, 0911–0917, 0919			

## Exclusions

- Discharges followed by readmission or direct transfer to non-acute inpatient care setting within 30-day follow-up period, regardless of the readmission principal diagnosis.
- Discharges followed by readmission or direct transfer to an acute inpatient care setting within the 30-day follow-up period if the principal diagnosis was for non-mental health.
- Members in hospice or using hospice services at any time during the measurement year.
- Members who died at any time during the measurement year.
- Follow-up visits that occur on the date of discharge.

## HEDIS® Improvement Tips

- Schedule member's 7-day or 30-day follow-up appointment prior to the member being discharged from the hospital.
- Maintain appointment availability in your office for patients with recent hospital discharges.
- Complete appointment reminder calls 24 hours prior to the scheduled follow-up appointment.

## Iowa Total Care Resources

- **Language Access Services**: Access to interpreters over the phone, face-to-face, or via video remote interpretation. You can also get interpreters for American Sign Language. Please call Iowa Total Care at **1-833-404-1061** (TTY: 711) for help.
- **Transition of Care (TOC)**: Iowa Total Care offers a TOC team of nurses, behavioral health specialists, and social workers who assist member with services upon discharge up to 30 -day post discharge. Contact **Care\_Management@IowaTotalCare.com**.
- **Transportation**: Non-emergency medical transportation to appointments at no cost. Please call Access2Care at **1-877-271-4819**.
- **Telehealth**: Iowa Total Care has partnered with **Teladoc Health** (teladochealth.com). Teladoc Health provides 24/7 virtual care for non-emergency issues and services at no added cost to members. Easy to connect to our members by phone or video.